Students: Registration FAQs

Login:

Q. How do I log into NEST?

- A. Current Students log in with their University NETID and Password.
 - New Students who haven't paid their New Student Enrollment Fee and claimed their University NETID, log in with their CWID and PIN.
 - Graduate students who do not yet have a University NETID and Password log in using their CWID and PIN.

Note: Always Log out from NEST when you are done.

Q. What is Self-Service Banner and why am I being redirected to it?

A. Self-Service Banner or SSB is the backbone from which NEST is built. When you log into NEST, you are logged into SSB. NEST and SSB work hand-in-hand to help you manage your professional and academic life at Montclair State University.

Q. I'm getting prompted to input a CWID and PIN after I've already logged into NEST and clicked a link. What do I do?

A. The student's previous session is not yet expired. Click off the tab and try the link in NEST again.

Q. I tried logging into NEST from my bookmarks and it's not working.

A. NEST's login page cannot be bookmarked due to the authentication key appearing in the URL. The student should be bookmarking https://nest.montclair.edu manually instead of when they reach the page.

Q. I'm getting an Authentication Error when I try to login and I know my NETID and password are correct.

A. Close your browser, reopen it and reset your browser cache. Try logging into NEST again.

Advising:

Q. How do I find out who my advisor is?

- Students can find their Advisor Information in Degree Works.
- They can access Degree Works by logging into NEST and navigating to the "Degree Audit" portlet located on the homepage or in the "Register for Classes" page in the side navigation.
- Once here, they can find their advisor information.

• If no Advisor is listed on this page have the student contact Center for Advising & Student Transitions (CAST) at 973-655-7114.

Q. Do I have to see my advisor?

- A. Students are encouraged to see their Advisor prior to registration to go over their future schedule and analyze their goals.
 - First-time Freshmen, students who haven't declared a major, on academic action (probation, readmitted from suspension or dismissal) and students in EOF must see their Advisor prior to registering.
 - Students majoring in Anthropology or Earth and Environmental Sciences are also required to have an Advising appointment before registering.
 - If Advising is mandatory for you, your Advisor will provide you with your own unique registration PIN that will enable you to register for courses in Banner, via NEST. This registration PIN is needed to unlock the system to you, and only you, to sign up for your classes.

Q. Where do I find my Analysis of Academic Progress or Audit information?

- Students can view their Degree Audit through NEST by accessing Degree Works.
- If a student is having trouble finding or accessing their Degree Audit they can contact the Office of the Registrar at registrar@mail.montclair.edu or 973-655-4376.

Holds:

Q. Where do I see my holds?

- A. Before they are able to register for classes, students must make sure that there are no holds on their account.
 - Students can view their holds by logging into <u>NEST</u> and selecting "Course And Registration Schedules" from the "Registration" side navigation.

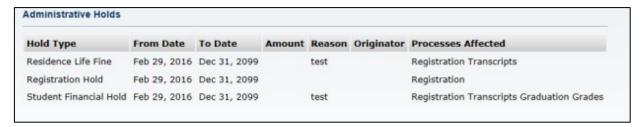


 Under the Course and Registration Schedules section, select "View Holds"

Course and Registration Schedules

As a student, mastering your university's online resou Drop" to officially enroll in or adjust your classes, ensueye on "View Holds" to quickly address any restriction Utilizing these resources efficiently streamlines your

- University Schedule of Classes
- · Register for Classes/ Add or Drop
- · Catalog Course Look up
- · View the University Catalog of Programs
- This page will view any holds the student may have on their account and the proper office they should contact to resolve the hold.

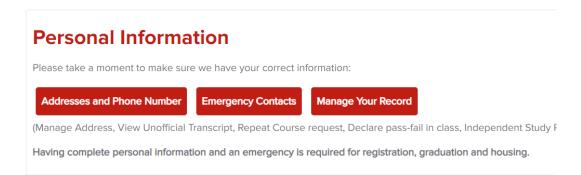


- If the student is having trouble viewing their account holds, they can contact itservicedesk@mail.montclair.edu.
- Q. Why am I seeing a hold I know I cleared?
- A. If you have a hold that is appearing in NEST that you have absolutely cleared, contact the Student Accounts Office at (973)-655-4105.

Course Schedule:

- Q. Where do I look up classes?
- A. Students can look up classes by logging into <u>NEST</u> and navigating to "Course and Registration Schedules" from the "Registration" side navigation.

If you haven't done so already, before moving forward, verify your personal information by selecting "Personal Information" from the side navigation. Click on each of the links Addresses & Phone Numbers and Emergency Contacts and verify the information.

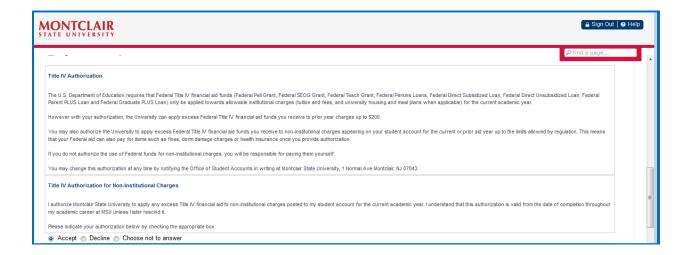


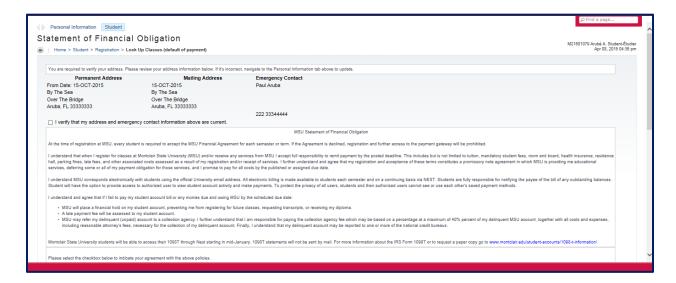
 Select 'Catalog Course Look up' under Course and Registration Schedules

Course and Registration Schedules

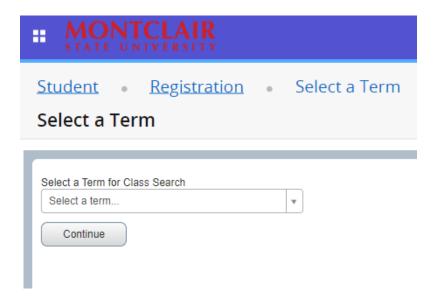
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- You will be prompted to verify your address and emergency contact information and agree to the MSU Statement of Financial Obligation.
- Accept Title IV Authorization and Title IV Fee Authorization and click Submit.

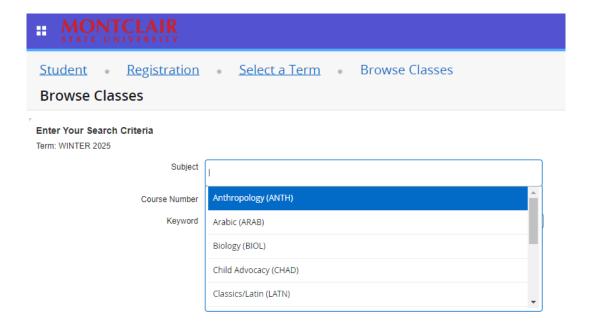




Click the drop-down menu to select the term for the class schedule you wish to view

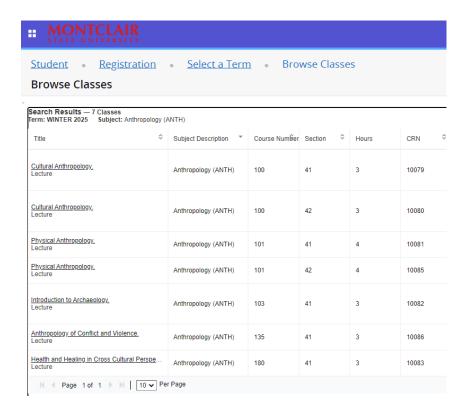


• Click 'Continue'. This will take you to the 'Browse Classes' page where you can search for courses by subject area.

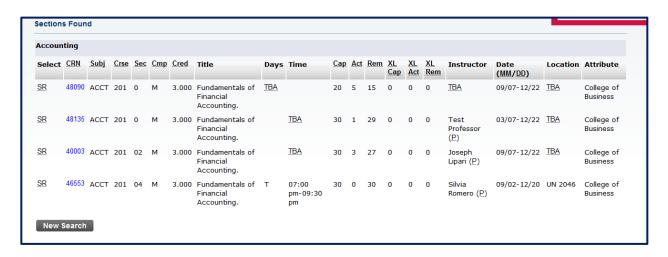


NOTE: NEST provides you with two search options:

- Course Search Course Search provides a basic search functionality that will provide the section list for each course in one large format (it will show you all courses offered in the subject you chose)
- Advanced Search Advanced search allows you to customize the search so that you view the courses that fit with your availability and/or other criteria
- 1. Select the subject you would like to search for from the list.
- 2. Click on 'Search'. You will be presented with a list of courses with the option to view sections.



- 3. Review the list of courses and information provided.
 - Click on the Course Title and the system will show you the "Class Details" which provides richer course details including full title, restrictions, credits.
 - Once you have fully reviewed the links provided the "Close" prompt to return to the course search listing.
- 4. Write down the CRN for the courses you wish to register for (you will need to have the CRN information when you register). If you are considering more than one course, be sure to write down EACH CRN for future reference. You can also select the CRN and click on Add to Worksheet.



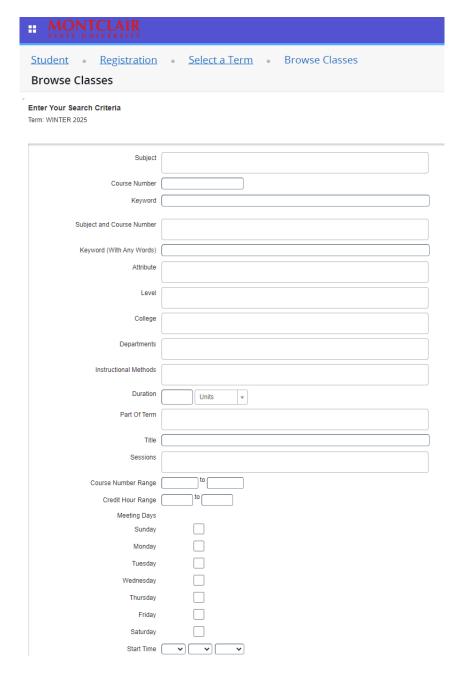
5. Once you have written down the CRN, you are ready to conduct a new search for another course. Click on "Search Again" to begin again.

NOW....let's search again but this time we'll do an **Advanced Search**.

6. Click on Advanced Search, enter the relevant search criteria

NOTE: The advanced search option allows you to narrow your search according to day and time of the class, department, instruction method, level, credits, etc.

7. Once you have selected the search criteria, click on "section search".



- 8. The system will present a list of course sections based on the search criteria you entered. Remember you can click on the Course Title to drill down for additional course information and catalog entry details as we discussed before.
- 9. Write down the CRN for the courses you wish to register for (you will need to have the CRN information when you register) or conduct a new search for another course.
- 10. Once you have written down the CRN, you are ready to conduct a new search for another course. Click on "new search" to begin again.

Q. Where do I find the Course Schedule?

A. Students can view the course schedule by logging into NEST and selecting "Course And Registration Schedules" from the "Registration" side navigation.



• Select "University Schedule of Classes".

Course and Registration Schedules

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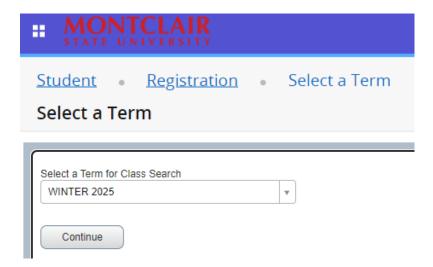
Register for Classes/ Add or Drop

Catalog Course Look up

View Holds

View the University Catalog of Programs

Select a Term



• Students can then choose to search by Subject or use the Advanced Search

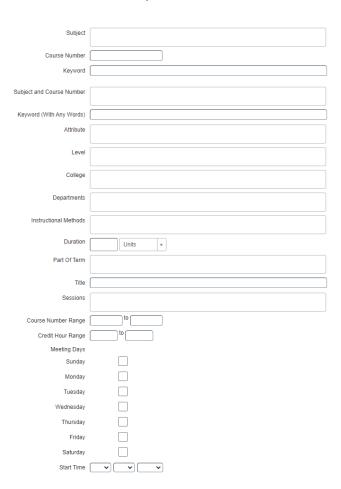
Browse Classes

Enter Your Search Criteria

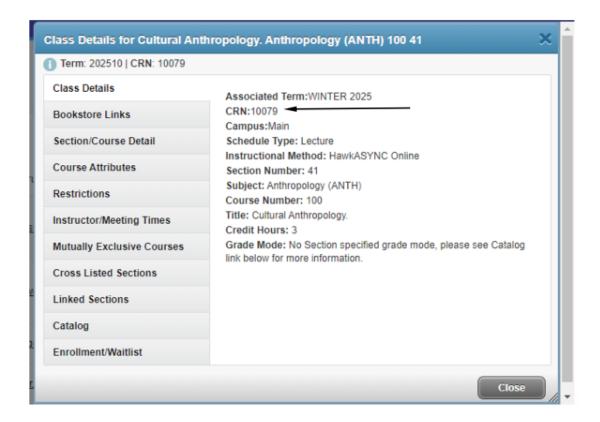
Term: WINTER 2025



- If the student wishes to narrow their search, they can choose Advanced Search
 - The advanced search option allows you to narrow your search according to day and time of the class, department, instruction method, level, credits, etc.



 Browse the various courses that are listed based on your search criteria. Once you find a course that you are interested in, copy down the Course Registration Number (CRN) located next to the class name



Registering:

Q. Where do I register?

A. Once you have classes selected, have no registration holds and your registration time has arrived, navigate back to NEST and select the "Register for Classes / Add or Drop" link.

Course and Registration Schedules

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 Enter your pre-selected Course Record Numbers (CRNs) into each line and select the "Submit Changes" button.

Add Classes Worksheet		
CRNs		
Submit Changes Class Search Reset		

Q. I don't see a course I need to register for, who do I contact?

A. Contact the Office of the Registrar at registrar@mail.montclair.edu or 973-655-4376.

Q. I can't register for classes, why not?

A. Registration may not be active. Each class year has a specific time in which they can register. Please check the Registrar's Website or your email for your "Registration Time". You can also find this information on NEST under "Registration Tools".

If the student's registration time has come and they still cannot register, there may be a few reasons:

- The student has unpaid dues.
 - The student can find these "Holds" in NEST under "Registration Tools"
 - o If the student has a Hold, they need to contact the office in which the Hold is under.
- The student needs a registration PIN
 - If the student requires mandatory advising, they must see their advisor to acquire their registration PIN necessary for registering.
- Other
 - If the student has no holds, does not require a Registration PIN and still cannot register, they should contact the Office of the Registrar at <u>registrar@mail.montclair.edu</u> or 973-655-4376.

Q. I can't register for a class because of a prerequisite I have already completed.

A. If you have completed a prerequisite course and cannot register for a course, contact the Office of the Registrar at 973-655-4376.

Q. What if you are blocked from repeating a course that you have taken one or more times in prior terms?

A. Per University Academic Policy, undergraduate students are permitted to repeat a course only in which they have received a final grade of D+, D, D- or F. They are not permitted to repeat a course in which they received a C- or higher without special permission. Graduate students are not permitted to repeat courses without special permission. (Certain "repeatable" courses, like a music lessons, independent studies, coops, special topics courses are exceptions).

For permission to repeat a course for which you have earned a C- or higher, see either the Dean's Office of the College/School of your major or the Dean's Office of the College/School in which the course is offered. Graduate students must see the Dean's Office of the Graduate School.

Please fill out the Request to Repeat an Undergraduate Course Permission Form.

Q. How are Permits handled?

A. Permits may be issued by Department Chairpersons. Students who wish to obtain a permit to enter a closed course, or a course in which they have not met the pre-req, co-req or other requirements, may visit the appropriate academic department for assistance.

Permits may be issued to students using Banner INB or Banner Admin. Training is required. (Registration into classes is handled through the ITDS website.) Permits may be issued to override department, major, college, pre- and co requisites etc through use of the AUTHORIZE Code. Permits may be issued to override class capacity through use of the CAPACITY Code. When overriding capacity, please verify that there will be enough seats in the class. If you have questions, please contact Jennifer Spiegel in the Registrar's office.

Q. How do I find the PINS? (Students with Mandatory advising ONLY)

A. Students who are required to have mandatory advising will need a Registration PIN to register. While you are meeting with your advisor, you will receive this PIN. Students will be asked to hold on to this PIN, as they will need it for any future drop/adds or withdrawals from classes. Each semester, a new PIN will be issued and needed for registration. Remember that your Spring 2017 PIN will be a different pin than that you used for Fall 2016.

Q. How are applications for graduation being handled?

A. Students who are required to have mandatory advising will need a Registration PIN to register. While you are meeting with your advisor, you will receive this PIN. Students will be asked to hold on to this PIN, as they will need it for any future drop/adds or withdrawals from classes. Each semester, a new PIN will be issued and needed for registration. Remember that your Spring 2017 PIN will be a different pin than that you used for Fall 2016.

Q. How are address changes, name changes, social security changes being handled?

A. Students can change their address through NEST in Banner. For name and social security changes, they continue to follow the instructions on the Registrar's website, submitting required documents in person to this office.

Q. How is grading handled right now and through this year?

A. Grades will be in NEST.