Hollister Co.

Title: Manager in Training

Location: Northern Jersey: Rockaway mall, Willowbrook mall, Short Hills, Livingston, and Newport.

Job Type: Full-time

Compensation Type: Hourly

Start Date: 6/15/2016

Job Description:

Learn to manage all aspects of a store including presentation, staffing, leadership and store operations during the training program. Must successfully complete the manager in training program to be moved into an assistant manager position. About a ten week program.

Primary Responsibilities:

- **Customer focus:** Interacts with and assists customers to ensure they are satisfied with their store experience. Reinforces customer service expectations with associates.
- **Performance management and development:** Trains staff to complete job skills for effective performance.
- **Staffing, scheduling, and payroll:** Staffs store with quality associates to assist in meeting and maintaining store staffing levels.
- **Store presentation and sales floor:** Learns, participates in and manages visual presentation standards throughout the store and stockroom, ensuring staff involvement in cleaning and maintenance.
- **Store Operations:** Coordinates with other managers to resolve operations and customer issues through the store.
- **Asset Protection:** Follows all company safety and security policies, including completing bag checks, issuing customer service recovery statements, securing the store before and after business hours and responding appropriately in emergency situations.
- **Communication:** Communicates information and instructions to others.
- **Policies and Procedures:** Follows and holds associates accountable to company procedures, including handbook policies, as well as all managerial instructions and assignments.
- **Stockroom:** Learns, participates in and manages stockroom areas being organized and maintained according to company standards.
Qualifications:

- Bachelor’s degree
- Seeking customer focused, business savvy, resilient, energetic, multi-tasked oriented

Application Instructions:

Interested candidates must contact Nicholas.chiyozo.gallo@gmail.com. All interested candidates will be invited for a meet and greet or pre phone interview, where any additional questions will be answered. After competition, candidates’ information will be passed on to the interviewing manager.

About the organization: Hollister Co. is an American Lifestyle brand, whose merchandise is designed to attract customers 14-18. It’s SoCal inspired styles and casual wear has made Hollister merchandise a staple among teenagers and young adults for nearly a decade.

Disclaimer Information:

The above information and recruiting practices are not supported by Hollister Co.