SPS Commerce, Inc.

Title: Associate Application Engineer

Location: 150 Clove Rd. Suite 400, Little Falls, NJ

Job Type: Full-Time (Entry-Level)

Compensation Type: Salary

Start Date: 6/5/2017

Job Description: You don't have to go to NYC to work for a great tech company, Jersey's got one, and it's SPS! As an Associate Application Engineer, you're providing level 3 support to our leading Retail Analytics product. You'll do that by using monitoring tools to prevent future incidents, maintaining and evaluating current applications to ensure that they are performing and functioning at their optimal levels. You're a subject matter expert to Tier 1 and 2 teams, as well as other internal business units (Customer Operations, Implementation and Development).

This is a great opportunity for an early career software or systems engineer to dig into an industry-leading Business Intelligence and Analytics tool. To learn about how it functions, and help us review and improve configuration and error handling procedures. You'll also help us drive improvements and enforce best practices. You will be working in a DevOps-focused, Agile environment with cross-functional partners in Product Development, Design, Implementation and Operations, so a collaborative and customer-centric approach is a MUST!

Qualifications:

- You're an early-career software development professional, ideally with some experience in application support, with strong analytical and problem solving skills
- You've worked with SQL and ideally are familiar with data warehousing, BI principles and monitoring/alerting tools (SQL Stored Procedures, Monitoring tools, e.g.)
- You excel at troubleshooting - you love investigating the root cause of an issue, utilizing all resources available to you
- You're an expert at providing stellar internal customer service, keeping all internal team members and stakeholders apprised as you investigate application incidents (which will include debugging SQL code)
- This position will require scheduling flexibility to accommodate rotating, irregular shifts, i.e. rotating Sun - Thurs shifts
- Experience w/ AWS or other Cloud providers is a plus
- Scripting with Powershell, Python or Bash is also a plus
- Experience or knowledge of Agile methodologies is helpful
Application Instructions:  https://careers-spscommerce.icims.com/jobs/2306/junior-application-support-developer/login or visit SPS Commerce’s careers page and search for job ID 2306

About the Organization: SPS Commerce provides cloud-based, SaaS solutions to the world's leading retail brands and trading partners.