Kiehl’s Since 1851

Title: Skincare Advisor

Location: The Mall at Short Hills, 1200 Morris Turnpike, Short Hills, NJ 07078

Job Type: Part-Time

Compensation Type: Hourly

Start Date: 5/1/2016

Job Description: The Kiehl’s Skincare Advisor will demonstrate exceptional customer service and selling skills, be knowledgeable in all product categories, and be ready to assist customers with determining their needs. Our associates have a passion for skincare and are encouraged to foster a collaborative work environment, ensuring a positive customer experience.

Primary Responsibilities:

- Achieve individual sales goals
- Effectively execute visual directives, education selling tools and customer service standards
- Adhere to visual merchandising and housekeeping standards
- Regular attendance and timeliness for all scheduled shifts

Qualifications:

- Highly resourceful, flexible and ability to solve problems in a timely manner
- High School Diploma or GED required
- Must be able to work on your feet all day
- Walk up and down a flight of stairs and/or ladder if necessary
- Lift up to 25 lbs on a regular basis BAR1
- Strong selling skills
- Good communication skills
- Enjoy working in a highly competitive, fast-paced environment
- Willing to working flexible hours, including nights and weekends

Application Instructions: Interested candidates, email LEpstein@kiehls-usa.com (no cover letter necessary).

About the Organization: Kiehl's Since 1851 was founded as an old-world apothecary in New York's Lower East Side neighborhood. From our earliest days, our staff has personalized every contact with a Kiehl's customer. Our fine formulations have always been made with the most unique natural ingredients found the world over. Today, we serve customers everywhere with skin and hair care formulas derived from the most unique natural ingredients. By combining
tried-and-true methods with the latest innovations from around the world, we assure the high level of quality and efficacy our customers have come to expect from Kiehl's for more than 159 years. We have an exciting opportunity to join the Kiehl's family as Kiehl's Customer Rep (KCR). This position is responsible for achieving individual sales goals established by management team. Provide superior customer service standards and develop customer relationships that will result in repeat business. Responsible for product and brand image presentation while maintaining a neat and organized store.