Acclivity

Title: Call Center / Software Support / Customer Service

Location: Rockaway, NJ

Job Type: Seasonal (Summer)

Compensation Type: Hourly  Wage: $12.00

Start Date: ASAP  Close Date: 5/20/2016

Job Description:

Acclivity Software, is an international software developer, (www.acclivitysoftware.com) with its U.S. office located in Rockaway, New Jersey. Our software helps small business owners… manage their business - smarter.

As we head into our busy season, we currently have both full-time and part-time positions in our call center. These opening are long term (three – four months) that could lead to permanent full-time positions. This seasonal position pays $12.00 per hour.

We have several shifts available and flexibility to work within our standard operating hours of 9 a.m. to 8 p.m. Monday through Friday.

Qualifications:

- Excellent communication skills, particularly listening skills.
- Previous customer service experience required. (waitresses, cashiers, or any other customer facing jobs).
- The ability to think independently in a fast paced, dynamic environment.
- Ability to articulate technical information to non – technical customers. (Ever try to explain how a computer works to your parents?)
- Computer literacy, including experience with Windows, MS Office and Internet. Macintosh experience is a plus.

Application Instructions:

If you are interested in learning more about this opportunity, please email your resume to verversb@mail.montclair.edu.