MSU P-Card Program

Purchasing Card Helpful Hints

• The individual whose name is on the card is the only person authorized to make purchases using that card.
• The purchasing card must never be used to buy items for personal use or for non-University purposes, even if the cardholder intends to reimburse the University.
• Purchases not allowed are listed in the P-Card Manual which is posted to the Procurement Services Website under the section “Procurement Card.” A list of blocked categories is also in the P-Card Manual.
• In case of loss, theft or misappropriation of the card account number, immediately contact Bank Of America at 888-449-2273 any time or day of the week. Also contact the University P-Card Administrator at either 973-655-4402 or backup coverage at 973-655-4423.
• Make sure you review your account on a regular basis to become aware of fraudulent charges. If you do find fraudulent charges, contact Bank Of America at the above number. A dispute form for each charge must be completed and faxed to Procurement Services P-Card Administrator at (973)-655-5468 so it can be reviewed, signed and forwarded to the bank for dispute resolution.
• Charges will be declined by the bank if a cardholder exceeds the individual transaction limit and/or monthly credit limit for his/her card.
• The card billing cycle ends on the 11th of each month and charges are downloaded into FMS on the 16th of the month (or on the next business day if the 16th falls on a Saturday or Sunday).
• The card credit limit is restored at midnight on the next business day after the 11th of the month. If the 11th falls on a Saturday or Sunday, the credit is restored twenty four hours after the first business day of the beginning of the week. If the cardholder and/or manager do not review their transactions before the end of the billing cycle, the transactions will still be downloaded into FMS. However, the card credit limit will not be restored until the transactions are reviewed and approved by both the cardholder and manager. Bank of America will decline all further charges until the transactions are cleared off the cardholder’s account.
• In addition to the above, it is the responsibility of both the Cardholder and the Cardholder’s manager to review all transactions to ensure that they are legitimate University expenses, billed correctly and charged to the proper departmental account. It is recommended both the cardholder and supervisor review of transactions take place at the same time the “tasks to perform” email is received, however it must take place by the end of the billing cycle, the 11th of each month. Failure to review/approve transactions by the end of the billing cycle will result in P-card suspension. The P-card will be suspended for 30 days after which it may be reinstated. Repeated offenses will result in permanent cancellation of the P-card.
• Be aware that the Bank of America’s Works program assigns to each transaction an FMS default account number chosen from your MSU P-card application. The Works program cannot change account numbers and object codes for the cardholder. The cardholder must manually change the account number and/or object code for each transaction. If the cardholder fails to make the appropriate changes before the transactions are downloaded.
into FMS, your budget will not be correctly charged. Once a transaction has been downloaded, no further account changes can be made by the cardholder. The Accounting Office will have to correct the transaction through the use of an internal accounting journal voucher.

- Any purchase via Paypal or from Apple must be approved in writing from the cardholder’s supervisor. The written approval must be attached to the associated receipts for the purchase and filed with the monthly P-card statement as well as scanned and attached to the transaction screen in Works.
- In addition, any purchase from Paypal requires a screen print, at the point of check out, of the items being purchased. These print screens must be filed with the monthly P-card statement as well as scanned and attached to the transaction screen in Works.
- The cardholder and manager are responsible for insuring there are sufficient FMS budget funds to cover their transactions. The Accounting Office will download all transactions into FMS regardless of availability of funds.
- Cardholder has sixty (60) days after the statement closing date to file a dispute with the bank on questionable or fraudulent transactions. Cardholders are strongly encouraged to review transactions as soon as they are posted to their Works account.
- It is the cardholder’s responsibility to follow up with the vendor to obtain any credits for returned or damaged items.
- Under no circumstances should there be a direct cash refund to the cardholder from a supplier for a purchasing card transaction.
- Cardholder must provide the supplier with detailed instructions for delivery. All shipments delivered to the University’s Central Receiving Department must have the cardholder’s name, department name and University address on the shipping label and packing slip. Incomplete shipping information may result in a delivery delay or return of the package to the vendor.
- To avoid being charged tax, provide all vendors with the State of New Jersey Tax Exempt Number (22-75-0050K) printed on the face of the card. If a vendor requires a hard paper copy of the Tax Exempt Certificate, a copy of the Certificate is posted to the Procurement Services website under the section “Forms.”
- The credit card receipt must clearly itemize the merchandise. The cardholder must retain all receipts for managerial review and/or audit by the University Controllers office. To keep track of telephone and internet orders, a telephone order log is helpful.
- Instruct the supplier NOT to send Accounts Payable a separate invoice. Make certain the supplier sends the sales receipt to the cardholder’s department billing address.
- There will be monthly random audits conducted by the Controller’s Office.
- The Works program requires cardholders to change their passwords every 90 days.