

Online/Hybrid Course Support during the Holiday Break

Dates	Support Availability	Primary Contact	Illuminate Tech Support
Saturday, December 24, 2011	Not Available	Not Available	<p>MSU has contracted with Illuminate that provides tech support 24/7/365, including all holidays.</p> <p>The Illuminate tech support is accessible via phone at: 866-388-8674, option #2.</p>
Sunday, December 25, 2011	Not Available	Not Available	
Monday, December 26, 2011	Available between 11:00am-6:00pm	winterhelp@mail.montclair.edu Phone: 201-396-4839	
Tuesday, December 27, 2011	Available between 11:00am-6:00pm		
Wednesday, December 28, 2011	Available between 11:00am-6:00pm		
Thursday, December 29, 2011	Available between 11:00am-6:00pm		
Friday, December 30, 2011	Available between 11:00am-6:00pm		
Saturday, December 31, 2011	Not Available	Not Available	
Sunday, January 1, 2012	Not Available	Not Available	
Monday, January 2, 2012	Available between 11:00am-6:00pm	winterhelp@mail.montclair.edu Phone: 201-396-4839	

Note: The schedule and contact information above only applies to the **University-closed holiday break** (Saturday, December 24, 2011 –Monday, January 2, 2012).