



cayuse 424[■]

Electronic Proposal Development and Submission

Voluntary Product Accessibility Template (VPAT)

Product Version 7.3

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Voluntary Product Accessibility Template

Overview

The purpose of the Voluntary Product Accessibility Template, or VPAT, is to assist Federal contracting officials and other buyers in making preliminary assessments regarding the availability of commercial “Electronic and Information Technology” products and services with features that support accessibility. It is assumed and recommended that offerors will provide additional contact information to facilitate more detailed inquiries.

The first table of the VPAT provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, “e.g., equivalent facilitation.” The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: December 19, 2016

Name of product: Cayuse 424

Contact for more information: sales@evisions.com

Summary Table

Guideline	Applicability	Compliance
Section 1194.21 Software Applications and Operating Systems	Applicable	Partial support.
Section 1194.22 Web-based Internet Information and Applications	Applicable	Partial support.
Section 1194.23 Telecommunications Products	Not applicable	Cayuse 424 is not a telecommunications product.
Section 1194.24 Video and Multimedia Products	Not applicable	Cayuse 424 does not have any video or multimedia products.
Section 1194.25 Self-Contained, Closed Products	Not applicable	Cayuse 424 is not a self-contained product; it is software that runs on a user’s PC/Mac.
Section 1194.26 Desktop and Portable Computers	Not applicable	Cayuse 424 is not a desktop or portable computer.
Section 1194.31 Functional Performance Criteria	Applicable	Partial support.
Section 1194.41 Information, Documentation and Support	Applicable	Supports.

Section 1194.21: Software Applications and Operating Systems

Criteria	Level of Support	Remarks and Explanations
<p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p>	<p>Supports with exceptions</p>	<ul style="list-style-type: none"> ▪ Most of the functionality of Cayuse 424 is operable through a keyboard interface, with or without use of assistive technology. ▪ Users are able to launch the product using the keyboard from the login page by tabbing through the page to the username and password fields and to the Sign In button. ▪ Users can navigate through the menu and through all of the screens using the keyboard (Tab). ▪ The majority of the links, buttons, fields, and other UI elements in Cayuse 424 are readily accessible via the keyboard, using Tab to navigate between elements. ▪ The user may need to tab through a significant amount of content to get to the location they need. Filtering the lists of opportunities and proposals can reduce the amount of tabbing required. ▪ The tab order matches the visual display order in most cases. Some links place focus in the Search box before it goes to elements above the Search box, but this is helpful because a user is likely to want to use the search feature. ▪ Cayuse 424 does not require specific timings for individual keystrokes. ▪ Cayuse 424 supports standard OS and browser keyboard shortcuts such as copy, cut, paste, and undo when editing text fields, and F5 to refresh the browser window. ▪ In the Create Proposal dialog, when using the arrow keys to select from the list of Principal Investigators, pressing up or down reloads the page and moves focus out of the PI box back to the top of the page. This makes it very difficult to select the desired PI when more than one is shown in the search results. A similar issue happens when using the arrow keys to scroll through the Organization dropdown, however this can be avoided by opening the dropdown with the space bar before scrolling through the results. ▪ When viewing or editing a proposal, users can only navigate between forms when the form menu is collapsed. Collapsing the menu turns it into a dropdown that is keyboard accessible. ▪ On the Subawards screen, the Refresh Subaward List button is not part of the focus order and is not accessible from the keyboard. ▪ The autofill dialog used to add a key person to a proposal is not keyboard accessible. Users can access the Search box but are unable to select a person. ▪ In the Add Security Principal dialog, the list of search results is not accessible using the keyboard and prevents the selection of any users.

Criteria	Level of Support	Remarks and Explanations
		<ul style="list-style-type: none"> ▪ The Manage Key Persons dialog is not accessible using the keyboard, preventing the selection of any key persons. ▪ On the Manage Routing Profile dialog, the Change Next Reviewer and Add Delegates buttons are not accessible using the keyboard. ▪ On the Organizational Units screen in the Institutional Profile, the Help button is not accessible using the keyboard. ▪ Screen reading technology or Assistive Technology that simulates mouse clicks with the keyboard can allow users to access some of the functionality that is not accessible using the keyboard. ▪ Screen reading technology or Assistive Technology that simulates mouse clicks with the keyboard can allow users to access functionality. Screen reading technology allows users to access all areas of the product and to perform almost all functions. There are, however, several places that do not provide enough textual description to inform the user of what they are doing or what option they have selected. <ul style="list-style-type: none"> ○ The forward/back/refresh buttons on the menu bar of the Proposals and Opportunities lists do not have alt text so the user does not know what they do. ○ Search fields are not labeled with the type of item the user should be searching for. In some places, the search box gets focus before items above it on the screen, which may be confusing if a user assumes that the screen reader will start reading at the top of the page. ○ On the Manage Routing Profile dialog, the green + button that is used to add delegates is not clickable using screen reading technology, and is not identified as a link. ○ On the Proposals screen, the "Open as read-only" button beside each proposal does not have any alt text and reads as "R". ○ The "Quick info" link buttons on the People screen do not have any alt text.

Criteria	Level of Support	Remarks and Explanations
<p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p>	<p>Supports</p>	<p>Cayuse 424 does not disrupt or disable the accessibility features of any operating system or product.</p>
<p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p>	<p>Supports</p>	<ul style="list-style-type: none"> ▪ All on-screen elements that permit user interaction or input are part of the tab order. Users can tab through the fields when entering data on a screen with multiple data entry fields. The currently-selected item has a gray border around it to indicate the focus. ▪ Assistive Technology may use a “virtual cursor” that allows users to navigate among interface elements. ▪ Assistive Technology is able follow focus changes.

Criteria	Level of Support	Remarks and Explanations
<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports with exceptions</p>	<ul style="list-style-type: none"> ▪ Most user interface elements are available to Assistive Technology and provide a text label and the state of the element (checked boxes, drop-down menu selections, etc.). ▪ Some user interface elements are not available to Assistive Technology. These include: <ul style="list-style-type: none"> ○ The forward/back/refresh buttons on the menu bar of the Proposals and Opportunities lists do not have alt text so the user does not know what they do. ○ Search fields are not labeled with the type of item the user should be searching for. In some places, the search box gets focus before items above it on the screen, which may be confusing if a user assumes that the screen reader will start reading at the top of the page. ○ On the Manage Routing Profile dialog, the green + button that is used to add delegates is not clickable using screen reading technology, and is not identified as a link. ○ Table-formatted data throughout the application is not properly labeled with header rows and/or columns (using <code><th></code> instead of <code><tr></code>, for instance). This means that there is no easy way to tie the data in a particular cell back to its header information. ○ On the Proposal Summary screen, some labels appear above their associated text field. Since the screen reader reads top down, from left to right, this results in it reading all of the labels first, followed by several fields with no preceding labels. ○ On the Proposals screen, the "Open as read-only" button beside each proposal does not have any alt text and reads as "R". ○ Tooltips throughout the application are read as HTML because the title tag contains header and body tags in addition to the actual header text. It may be difficult to understand the actual text within the spoken HTML markup. ○ The proposal status indicator (lightning bolt icon) does not have any alt text and is not visible to screen readers. ○ The "Quick info" link buttons on the People screen do not have any alt text and are identified as unknown links.
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	<p>UI image elements are used consistently throughout the product.</p>

Criteria	Level of Support	Remarks and Explanations
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	<ul style="list-style-type: none"> ▪ Textual information correctly resizes according to operating system and browser settings. ▪ Textual information is selectable throughout the application. ▪ Screen readers are able to read all of the visible text content.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports with exceptions	<p>Cayuse 424 does not override user-selected contrast selections. Most of Cayuse 424 is clearly visible in high-contrast mode, with the following exception:</p> <ul style="list-style-type: none"> ▪ The page forward/backward, refresh, and print buttons on the Proposals and Opportunities tabs do not render in the Windows high-contrast mode.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Supports	<p>Cayuse 424 does not have any features that rely on animation to convey information.</p>
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	<p>Color coding is not the only means of conveying information, indicating an action, prompting a response, or distinguishing any visual elements in Cayuse 424. There are very few places that use color to convey information, and these places have additional ways to communicate the same information. For example:</p> <ul style="list-style-type: none"> ▪ The colored lightning-bolt indicator used to show proposal status has a mouseover tooltip that contains detailed status information. This information can also be found on the Electronic Submission page of the proposal. When a blue lightning bolt is used to indicate a non-Federal proposal, this information is also shown in the "Type" column of the proposal list.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Supports	<ul style="list-style-type: none"> ▪ Cayuse 424 does not permit the user to adjust color or contrast settings within the product. ▪ Users may adjust color and contrast settings in their operating system or browser for easier viewing.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	<p>Cayuse 424 does not use flashing or blinking text, objects, or other elements that have a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>

Criteria	Level of Support	Remarks and Explanations
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports with exceptions</p>	<ul style="list-style-type: none"> ▪ Assistive Technology can allow users to access the information, field elements, and functionality required complete and submit a proposal in Cayuse 424. ▪ Some form areas may present difficulties to the user: <ul style="list-style-type: none"> ○ The Proposal Summary screen has some labels that appear above their associated text field. Since the screen reader reads top down, from left to right, this results in it reading all of the labels first, followed by several fields with no preceding labels. This may also be a problem on various opportunity-specific forms that use a similar format. ○ Table-formatted data throughout the application is not properly labeled with header rows and/or columns (using <th> instead of <tr>, for instance). This means that there is no easy way to tie the data in a particular cell back to its header information. ○ Tooltips throughout the application are read as HTML because the title tag contains header and body tags in addition to the actual header text. It may be difficult to understand the actual text within the spoken HTML markup.

Section 1194.22: Web-based Internet Information and Applications

Criteria	Level of Support	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with exceptions	<p>Cayuse 424: Most non-text elements contain tooltip information or alt text that identifies or explains the element. The tooltips may be difficult to understand using screen-reading software because the software also reads the HTML markup that surrounds the tooltip text.</p> <p>Help: Images in the Cayuse 424 Help sometimes include alt text, but where present the alt text does not sufficiently describe the content of the image or screenshot.</p>
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	<p>Cayuse 424: Not applicable; Cayuse 424 does not include multimedia presentations.</p> <p>Help: Not applicable; there are no multimedia presentations in the Cayuse 424 Help.</p>
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	<p>Cayuse 424: Information conveyed via color coding is also available via other methods. For example:</p> <ul style="list-style-type: none"> ▪ The colored lightning-bolt indicator used to show proposal status has a mouseover tooltip that contains detailed status information. This information can also be found on the Electronic Submission page of the proposal. When a blue lightning bolt is used to indicate a non-Federal proposal, this information is also shown in the "Type" column of the proposal list. <p>Help: The Help does not rely on color as the sole means of conveying information.</p>
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	<p>Cayuse 424:</p> <ul style="list-style-type: none"> ▪ Documents are readable without stylesheets, although the information is not well-formatted and users may need to scroll down to find the content they are expecting. ▪ Viewing Cayuse 424 without stylesheets results in all tabs showing on a single visible screen, which may be confusing to users. <p>Help: The Help is readable without an associated stylesheet.</p>
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	Cayuse 424 does not use server-side image maps.

Criteria	Level of Support	Remarks and Explanations
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	Cayuse 424 does not use server-side image maps.
(g) Row and column headers shall be identified for data tables.	Does not support	<p>Cayuse 424: Row and column headers are not identified as they should be in data tables (using <code><th></code> instead of <code><tr></code>, for instance). This means that there is no easy way to tie the data in a particular cell back to its header information.</p> <p>Help: Tables in the Help similarly do not have identified row or column headers.</p>
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Does not support	<p>Cayuse 424: Tables in Cayuse 424 do not use markup to associate data cells with related header cells.</p> <p>Help: Tables in the Help do not use markup to associate data cells with related header cells.</p>
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports	<p>Cayuse 424: Frames in Cayuse 424 have a clear title that facilitates frame identification and navigation. Most screens contain only a single frame. When editing a proposal, the form is shown in a second frame, with a title corresponding to the name of the currently-loaded form.</p> <p>Help: The Cayuse 424 Help does not use separate frames. Each Help topic has a clear header identifying the content found on that page. The window name is similar to the topic name, but shorter.</p>
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	The screen does not flicker with a frequency between 2 and 55 Hz.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Does not support	<p>Cayuse 424: There is not a text-only version of Cayuse 424 available. Improvements to the accessibility features of the software may be made instead of developing an alternate text-only version.</p> <p>Help: The Help topics are primarily text and can be read by any Assistive Technology capable of accessing HTML web pages. Therefore, a text-only page is not necessary.</p>

Criteria	Level of Support	Remarks and Explanations
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with exceptions	<p>Cayuse 424:</p> <ul style="list-style-type: none"> ▪ Most of the content in Cayuse 424 is accessible to Assistive Technology, including content generated using scripting languages. ▪ There are some elements within Cayuse 424 that are not accessible because the content that is produced via scripting does not include alt text, as noted in Section 1194.22 (a). <p>Help:</p> <ul style="list-style-type: none"> ▪ The Help topics do not use scripting languages as a means of generating content.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Not applicable	Cayuse 424 does not require applets or plug-ins. It does require that the user have a web browser that supports JavaScript installed— Internet Explorer 9 or higher, or the latest version of Chrome , Firefox , or Safari . The manufacturers of these browsers provide accessibility documentation indicating they are compliant with 1194.21(a) through (l).
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with exceptions	<ul style="list-style-type: none"> ▪ Cayuse 424 allows people using Assistive Technology to access the information, field elements, and functionality required to create and submit proposals. ▪ Assistive Technology can access all form elements, however some users may have difficulty with forms that display the field label above the field when there are multiple fields on the same line. They may also have difficulty understanding data in table format, since the data cells do not have markup associating each cell with its header data.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Does not support	<p>Cayuse 424:</p> <ul style="list-style-type: none"> ▪ There is no explicit method for skipping the navigation links, although the main navigation menu is very short. Users of Assistive Technology may use features such as the list of headings, form fields, or links to skip to the content they are looking for. <p>Help:</p> <ul style="list-style-type: none"> ▪ Users of Assistive Technology may view the list of headings or links to skip to the main content instead of reading through the navigation menu.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	Cayuse 424 does not require any timed responses.

Section 1194.23: Telecommunications Products

Criteria	Level of Support	Remarks and Explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not applicable	Cayuse 424 is not a telecommunications product.
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not applicable	Cayuse 424 is not a telecommunications product.
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not applicable	Cayuse 424 is not a telecommunications system.
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not applicable	Cayuse 424 is not a telecommunications system.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not applicable	Cayuse 424 does not provide telecommunications functions.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Not applicable	Cayuse 424 does not transmit voice signals.

Criteria	Level of Support	Remarks and Explanations
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Not applicable	Cayuse 424 is not a telecommunications product.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not applicable	Cayuse 424 is not a telecommunications product.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Not applicable	Cayuse 424 does not interfere with hearing technologies.
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Not applicable	Cayuse 424 is not a telecommunications product.
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Not applicable	Cayuse 424 is a software product and does not have mechanically operated controls or keys.

Criteria	Level of Support	Remarks and Explanations
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Not applicable	Cayuse 424 is a software product and does not have mechanically operated controls or keys.
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not applicable	Cayuse 424 is a software product and does not have mechanically operated controls or keys.
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Not applicable	Cayuse 424 is a software product and does not have mechanically operated controls or keys.

Section 1194.24: Video and Multimedia Products

Criteria	Level of Support	Remarks and Explanations
<p>(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>	<p>Not applicable</p>	<p>Cayuse 424 is a software product and does not include television displays or analog television receivers or display circuitry.</p>
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	<p>Not applicable</p>	<p>Cayuse 424 does not include a television tuner.</p>
<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	<p>Not applicable</p>	<p>There are currently no recorded training or informational videos or multimedia productions for Cayuse 424. The training PowerPoints available on the website do not include audio. Evisions will provide text scripts for live training webinars upon request.</p>

Criteria	Level of Support	Remarks and Explanations
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Not applicable	<ul style="list-style-type: none"> ▪ There are currently no training or informational videos for Cayuse 424. ▪ The training PowerPoints available on the website include screenshots of the 424 application alongside a description of the actions being performed. These PowerPoints are intended to be used as a starting point for clients to develop their own internal trainings. The person doing the training may adapt the presentation as needed to include additional speech explanations of visual elements.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Not applicable	Cayuse 424 does not include alternate text presentations or audio descriptions.

Section 1194.25: Self-Contained, Closed Products

Criteria	Level of Support	Remarks and Explanations
(a) Self-contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Not applicable	Cayuse 424 is not a self-contained product. It is a software product that users access via a web browser running on their PC.
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not applicable	Cayuse 424 does not require timed responses.
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with 1194.23 (k) (1) through (4).	Not applicable	Cayuse 424 does not use touchscreens or contact-sensitive controls.
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not applicable	Cayuse 424 does not require biometric forms of user identification or control.
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at any time.	Not applicable	Cayuse 424 does not provide auditory output.
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not applicable	Cayuse 424 does not deliver voice output.

Criteria	Level of Support	Remarks and Explanations
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Information conveyed via color coding is also available via other methods. For example: <ul style="list-style-type: none"> ▪ The colored lightning-bolt indicator used to show proposal status has a mouseover tooltip that contains detailed status information. This information can also be found on the Electronic Submission page of the proposal. When a blue lightning bolt is used to indicate a non-Federal proposal, this information is also shown in the "Type" column of the proposal list.
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not applicable	<ul style="list-style-type: none"> ▪ Cayuse 424 does not permit the user to adjust color or contrast settings. ▪ Users may adjust color and contrast settings in their operating system or browser for easier viewing.
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Cayuse 424 does not cause the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	Not applicable	Cayuse 424 is a software product and does not include any physical hardware.
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not applicable	Cayuse 424 is a software product and does not include any physical hardware.

Criteria	Level of Support	Remarks and Explanations
<p>(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.</p>	<p>Not applicable</p>	<p>Cayuse 424 is a software product and does not include any physical hardware.</p>
<p>(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.</p>	<p>Not applicable</p>	<p>Cayuse 424 is a software product and does not include any physical hardware.</p>

Section 1194.26: Desktop and Portable Computers

Criteria	Level of Support	Remarks and Explanations
(a) All mechanically operated controls and keys shall comply with 1194.23 (k) (1) through (4).	Not applicable	Cayuse 424 runs on the user's computer (PC or Mac) and does not have its own mechanical keys or controls.
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with 1194.23 (k) (1) through (4).	Not applicable	Cayuse 424 runs on the user's computer (PC or Mac) and does not have its own screens or controls.
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not applicable	Cayuse 424 does not use biometric forms of user identification or control.
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Not applicable	Cayuse 424 is a software product and does not have hardware slots, ports, or connectors.

Section 1194.31: Functional Performance Criteria

Criteria	Level of Support	Remarks and Explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>Supports with exceptions</p>	<ul style="list-style-type: none"> ▪ Cayuse 424 can be used with Assistive Technology in order for people who are blind or visually impaired to use the product. ▪ Some user interface elements are not available to Assistive Technology. These include: <ul style="list-style-type: none"> ○ The forward/back/refresh buttons on the menu bar of the Proposals and Opportunities lists do not have alt text so the user does not know what they do. ○ Search fields are not labeled with the type of item the user should be searching for. In some places, the search box gets focus before items above it on the screen, which may be confusing if a user assumes that the screen reader will start reading at the top of the page. ○ On the Manage Routing Profile dialog, the green + button that is used to add delegates is not clickable using screen reading technology, and is not identified as a link. ○ Table-formatted data throughout the application is not properly labeled with header rows and/or columns (using <code><th></code> instead of <code><tr></code>, for instance). This means that there is no easy way to tie the data in a particular cell back to its header information. ○ On the Proposal Summary screen, some labels appear above their associated text field. Since the screen reader reads top down, from left to right, this results in it reading all of the labels first, followed by several fields with no preceding labels. ○ On the Proposals screen, the “Open as read-only” button beside each proposal does not have any alt text and reads as “R”. ○ Tooltips throughout the application are read as HTML because the title tag contains header and body tags in addition to the actual header text. It may be difficult to understand the actual text within the spoken HTML markup. ○ The proposal status indicator (lightning bolt icon) does not have any alt text and is not visible to screen readers. ○ The “Quick info” link buttons on the People screen do not have any alt text and are identified as unknown links.

Criteria	Level of Support	Remarks and Explanations
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	<ul style="list-style-type: none"> ▪ The Cayuse 424 user interface scales depending on the system DPI settings the user has in place. ▪ Users may use screen magnification technology to increase the size of areas of the screen. ▪ Users may also use the browser’s Zoom functionality to increase the size of UI elements.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.	Not applicable	Cayuse 424 does not require user hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	Cayuse 424 does not use audio information.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	Cayuse 424 does not require user speech.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	<ul style="list-style-type: none"> ▪ Cayuse 424 does not require simultaneous actions. ▪ Cayuse 424 is operable with limited reach and strength ▪ Much of Cayuse 424 can be accessed with only a keyboard, by using the Tab key to proceed through the fields, and Enter to select links. Assistive Technology can enhance keyboard access by reading out elements such as tooltips and alt text. Note that some areas of the product are not accessible with screen reading software, as noted in Section 1194.31(a). ▪ The operating system can provide Assistive Technology to reduce the need for fine motor control by making adjustments to mouse/cursor sensitivity.

Section 1194.41: Information, Documentation, and Support

Criteria	Level of Support	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	<ul style="list-style-type: none"> ▪ In-product Help is online in HTML format. ▪ Release Documentation is online in HTML format and can be provided as a PDF upon request. ▪ Either format should work with assistive technology such as screen readers. ▪ Evisions does not charge for providing documentation to clients.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Evisions will work with clients to provide accessibility information in a format that end users can access.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	<ul style="list-style-type: none"> ▪ Users can submit support tickets online through the Evisions website or by emailing ResearchSuiteSupport@evisions.com. If a user is unable to submit a ticket, they may call the telephone number shown on support.cayuse.com for assistance. ▪ Support technicians may work with clients via a websession, telephone call, or via text update in the online ticket. Websessions have an optional chat window to assist with communication. Clients also have the ability to include a screen recording with their ticket to demonstrate an issue they are experiencing.