

# Leepfrog Technologies, Inc. Accessibility Conformance Report

Based on Voluntary Product Accessibility Template® (VPAT®)<sup>1</sup>  
VPAT Version 2.0 Beta 2

**Name of Product:** CourseLeaf CIM (Curriculum)

**Product Description:** CIM is a web based, cross browser web application used to create, maintain, and manage program and course updates for postsecondary institutions.

**Date:** 2015.10.30

**Contact information:** accessibility@courseleaf.com

**Notes:** CIM is a web based application. No additional hardware or software is required and no other format is available.

**Evaluation Methods Used:** Automated software (Wave from WebAIM, Functional Accessibility Evaluator from the University of Illinois, and AChecker) as well as manual testing (including testing with Mac Voiceover and NVDA screen readers) were leveraged to complete this report.

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## Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A (Yes) Level AA (Yes) Level AAA (Yes) with exceptions
Section 508 as published in 2017, at <a href="http://www.Section508.gov">http://www.Section508.gov</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

**Note:** When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CIM contains no non-text content beyond standard exceptions such as a logotype and icons. Text alternatives are provided in all instances.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Pages are coded and displayed in the same logical order and use headers to separate content into its individual sections (and sub-sections). Inputs are accompanied by form labels and/or appropriate ARIA roles or states. Data tables exist as part of the application and as user-generated content. Row and/or column headers are established for each.</p>
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Pages are coded and displayed in the same logical order. Headers separate content into its individual sections (and sub-sections) and are nested correctly.</p>
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CourseLeaf CIM does not use color, shape, size, visual location, orientation, or sound as the sole means of communication. Where appropriate native and ARIA attributes have been used to ensure text, alternatives are available or relationships are parsed programmatically.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Color is used throughout CourseLeaf CIM to identify content that has been edited. In addition, inline and semantic styling elements (&lt;em&gt;, &lt;i&gt;, etc.) have been used to differentiate these areas from regular content.</p>
<p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports with exception</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Standard keyboard functions are enabled in CourseLeaf CIM and allow users to traverse much of the application. Result tables cannot be navigated via keyboard without screen reading software.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CourseLeaf CIM contains no keyboard traps.</p>
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CourseLeaf CIM does not have repetitive navigation elements, rather each page has contextual options for the appropriate data.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> All CIM pages contain a unique page title.</p>
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Pages are coded and displayed in the same logical order. Tab-indexes have not been altered.</p>
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Link purpose is easily discernable as the link text is always either inline text or an image’s “alt” attribute, both of which provide context.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Each CIM page has a language attribute on the &lt;html&gt; tag which provides the correct language for its content.</p>
<p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports with exception</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Search result tables populates the second half of the page when you click a row.</p>
<p><a href="#">3.2.2 On Input</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports with exception</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Search result tables populates the second half of the page when you click a row.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.1 Error Identification</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> No automated error checking beyond form validation is done by default.</p>
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Programmatically associated labels are presented for each input. Content (including instructions) are provided by the client and assumed to be sufficient for the intended audience.</p>
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CIM pages and forms are programmatically generated using templates and widgets which were created using markup best practices to ensure valid code is output consistently. Along with the logical structuring of content and use of headers, labels, and other relational items, the page is easily parsed by AT.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Standard HTML elements are used throughout the application, with appropriate use of ARIA roles and states where additional information is required.</p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CIM’s default theme colors meet or exceed contrast requirements. It is possible for the administrators to adjust color values in CIM and such changes must be manually assessed.</p>
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Text sizes can be changed using the default keyboard shortcuts and pages are constructed such that this will not hinder the use of the application – even up to 200% it’s normal size.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed,</b></p> <p><b>Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CIM contains no non-text content beyond standard exceptions such as a logotype and icons. Text alternatives are provided in all instances.</p>
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Web:</b> Not Applicable</p> <p><b>Electronic Docs, Software, Closed,</b></p> <p><b>Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CourseLeaf CIM is an application for the management of course schedules, and will never be “surfed” like a normal site. It requires very specific interactions to access very specific sections.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed,</b></p> <p><b>Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Headers are present on all pages and provide context to topic or purpose</p>
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed,</b></p> <p><b>Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Focus is discernible by either color or outline throughout the application.</p>
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed,</b></p> <p><b>Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Not Applicable – No relevant instance exists within the core application.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.2.3 Consistent Navigation</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> CIM contains little navigation beyond an option to go “back”. What there is, is consistently found in the same location of each page.</p>
<p><a href="#">3.2.4 Consistent Identification</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed, Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Consistent visual indicators, colors, and text are used for common functions of the application.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.3 Error Suggestion</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed,</b></p> <p><b>Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Do to the highly customized nature of the CIM system and variation of institutional requirements there is no way to consistently offer valid suggestions to the user for form entries. In instances where there are only a handful of possible responses, a form control with those options is the favored solution.</p>
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to:</p> <p>2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web:</b> Supports</p> <p><b>Electronic Docs, Software, Closed,</b></p> <p><b>Authoring Tool:</b> Not Applicable</p>	<p><b>Web:</b> Neither legal commitments or financial transactions occur within CIM.</p>

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)</p> <p>Also applies to: 2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)</p> <p>Also applies to: 2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)</p> <p>Also applies to: 2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)</p> <p>Also applies to: 2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.6 Contrast Enhanced</a> (Level AAA)</p> <p>Also applies to: 2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Support</p>	<p><b>Web:</b> Default application theme meets or exceeds contrast requirements. However, CIM is customized per the institutions brand standards. It is expected that these standards will meet the requirements but manually checks must be done to confirm.</p>
<p><a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)</p> <p>Also applies to: 2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">1.4.8 Visual Presentation</a> (Level AAA)</p> <p>Also applies to: 2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports with exception</p>	<p><b>Web:</b> User is unable to select their own colors for text or background and width of content is depending on client branding requirements. However, default theme color values meet or exceed WCAG AAA standards, text is not justified, line spacing is 1.5, and text can be resized to 200% without hindering normal use of the application.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> CIM contains no non-text content beyond standard exceptions such as a logotype and icons. Text alternatives are provided in all instances.</p>
<p><a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports with Exception</p>	<p><b>Web:</b> Standard keyboard functions are enabled in CourseLeaf CIM; however, tables returning search results cannot be navigated via keyboard. This will be addressed in future versions of the software.</p>
<p><a href="#">2.2.3 No Timing</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">2.2.4 Interruptions</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">2.2.5 Re-authenticating</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.3.2 Three Flashes</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Not Applicable</p>	<p><b>Not Applicable</b> – No relevant instance exists.</p>
<p><a href="#">2.4.8 Location</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> The page has a title and headers tell the user where they are within the page.</p>
<p><a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> Link purpose is easily understood as it is always either inline text or an image’s “alt” attribute, both of which provide context.</p>
<p><a href="#">2.4.10 Section Headings</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> Headers are present, nested correctly, and provide context and content relationships.</p>
<p><a href="#">3.1.3 Unusual Words</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> All content is provided by the client and assumed to be appropriate for intended audiences.</p>
<p><a href="#">3.1.4 Abbreviations</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> Any abbreviations are provided by the client and assumed to be appropriate for intended audiences.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.1.5 Reading Level</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> All is provided by the client and assumed to be appropriate for intended audiences.</p>
<p><a href="#">3.1.6 Pronunciation</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> All is provided by the client and assumed to be appropriate for intended audiences</p>
<p><a href="#">3.2.5 Change on Request</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports with Exceptions</p>	<p><b>Web:</b> While the search results will automatically populate the second half of the page when a row is selected, all forms, child windows, etc. require the user to request this action via button.</p>
<p><a href="#">3.3.5 Help</a> (Level AAA)</p> <p>Also applies to:</p> <p>2017 Section 508 – Does not apply</p>	<p><b>Web:</b> Supports</p>	<p><b>Web:</b> Basic supplemental information is available via input directions and within the provided online help documentation. Institution specific help is created and stored by the client and assumed to be sufficient.</p>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA) Also applies to: 2017 Section 508 – Does not apply	<b>Web:</b> Supports	<b>Web:</b> Beyond confirming whether or not a required field has been populated, errors are provided by the client as part of their specifications and assumed to be sufficient.

## 2017 Section 508 Report

Notes:

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	AA	CIM is almost entirely text based. In instances where information is conveyed in a non-text fashion, supplemental text is available.



Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	AA	CIM is designed to be Robust and content can be zoomed to 200%+ without loss of functionality.
302.3 Without Perception of Color	AA	Color alone is not used to convey any information to a user, semantic markup or text alternatives are available. When color is used to convey meaning, contrast meets or exceeds minimum requirements for successful WCAG 2.0 AA compliance.
302.4 Without Hearing	AA	Audio indicators are never used to convey information or feedback while using CIM.
302.5 With Limited Hearing	AA	Audio indicators are never used to convey information or feedback while using CIM.
302.6 Without Speech	AA	Speech input is not used by CourseLeaf CIM.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	AA	Nothing beyond basic keyboard and mouse manipulation is required to operate CourseLeaf CIM.
302.8 With Limited Reach and Strength	AA	Nothing beyond basic keyboard and mouse manipulation is required to operate CourseLeaf CIM.
302.9 With Limited Language, Cognitive, and Learning Abilities	AA	Content is provided by the institution and assumed to be both sufficient and appropriate for their audience.

## Chapter 4: Hardware

**Notes:** CourseLeaf CIM is run on a computer via a browser and requires no special hardware for normal operation.

## Chapter 5: Software

**Note:** CourseLeaf CIM is only available via a web browser. Every effort was made to ensure a cross-browser, device agnostic experience for at least the last two releases of Internet Explorer, Chrome, Firefox, and Safari – as well as AT such as JAWs, NVDA, and Voiceover.

## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	AA	CourseLeaf CIM can be used with the combination of a modern web browser and assistive technology. Although some of the tools and features of this application are intended for sighted users, the application is “assistive technology ready”.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	AA	Documentation for CourseLeaf CIM is available for all clients who have purchased the product. This comes in the form of a) personalized training with individuals familiar with the product via phone, personal visit, or webinar, b) a website with technical documentation, and c) PDF documents of the same content available via website.
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	AA	Documentation about specific accessibility features can be provided upon request. Please email <a href="mailto:accessibility@leepfrog.com">accessibility@leepfrog.com</a>

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	AA	Support can be provided in many ways, including documentation, personalized training, support via phone, or webinar.

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CourseLeaf products are designed to ensure that your content is available universally. This requires conformity to current accessibility standards that pertain to web-based applications, and a commitment to ensure content is usable for everyone regardless of their level of visual, hearing, motor or cognitive abilities. We understand the importance of allowing your students, faculty, and staff to use our software in a manner that enhances their education or ability to educate.

This document pertains specifically to CourseLeaf CIM functionality, an add-on to the CourseLeaf suite of tools, and its base configuration. Although we work closely with our institutions to ensure compliance, there are times when their branding guidelines, or other institution specific requirements may introduce some level of non-compliance.

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If you have any additional questions, concerns, or suggestions, please email us to initiate a dialog - [accessibility@courseleaf.com](mailto:accessibility@courseleaf.com).