

Voluntary Product Accessibility Template (VPAT): Films On Demand, Classroom Video On Demand, Access Video On Demand

Date: 01/02/2016
Name of Product:

- Films On Demand
- Classroom Video On Demand
- Access Video On Demand

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**Summary Table
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems Accessibility	Supports	This digital video platform supports 8 of 10 applicable standards. See the table for Section 1194.21 below for more details.
Section 1194.22 Web Accessibility	Supports	This digital video platform supports 9 of 12 applicable standards. See the table for Section 1194.22 below for more details.
Section 1194.23 Telecommunications Products	Not Applicable	This digital video platform is not a telecommunications product.
Section 1194.24 Video and Multi-media Products	Fully Supports	This digital video platform supports 3 of 3 applicable standards. See the table for Section 1194.24 below for more details.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	This digital video platform is not a self-contained, closed product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	This digital video platform is not a desktop or portable computer.
Section 1194.31 Functional Performance Criteria	Supports	This digital video platform supports 4 of 5 applicable standards. See the table for Section 1194.31 below for more details.
Section 1194.41 (a) Information, Documentation and Support	Supports	This digital video platform supports 2 of 3 applicable standards. See the table for Section 1194.41 below for more details.

**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports with Exceptions	Fundamental functions, including navigation, search and video playback are supported. Some advanced features, such as custom Playlists, may not be fully supported.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Fully Supports	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Fully Supports	

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<p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p>	<p>Supports with Exceptions</p>	<p>All core video playback features are supported. Exceptions may occur in some navigational and advanced features.</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Fully Supports</p>	
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Fully Supports</p>	
<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Does not Support</p>	<p>Operating system palette systems are ignored.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not Applicable</p>	

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<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Fully Supports</p>	
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not Applicable</p>	
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Does not Support</p>	<p>Our core function is video playback. This cannot be guaranteed.</p>
<p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Fully Supports</p>	

**Section 1194.22 Web-based Internet information and applications - Detail
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Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports with Exceptions	A text description and interactive transcript are provided for all video content. In addition, all core video playback features provide a text equivalent. Exceptions may occur in some navigational and advanced features.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports with Exceptions	Closed Captioning and Interactive Transcripts are available for most titles. A few exception titles do exist including, including foreign language titles.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Fully Supports	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Does not Support	The On Demand platform is CSS dependent.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Supports with Exceptions	All links pertaining to video content are supported. Some additional advanced functions may not strictly adhere to this standard.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Does not Support	No client side image maps are supported.
(g) Row and column headers shall be identified for data tables.	Not Applicable	

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(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Fully Supports	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Does not Support	Our core function is video playback. This cannot be guaranteed.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports with Exceptions	Most all video titles support Interactive Transcripts. A few exception titles do exist including, but limited to, most recently added and foreign language titles.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Supports with Exceptions	All core video playback features are supported. Exceptions may occur in some navigational and advanced features.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Fully Supports	

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<p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Fully Supports</p>	
<p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Not Applicable</p>	
<p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Not Applicable</p>	

**Section 1194.24 Video and Multi-media Products – Detail
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Criteria	Supporting Features	Remarks and explanations
<p>(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.</p>	<p>Not Applicable</p>	<p>The On Demand platform is not an analog television display. It is an online product and cannot be accessed through a tuner.</p>
<p>(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.</p>	<p>Not Applicable</p>	<p>The On Demand platform is not an analog television display. It is an online product and cannot be accessed through a tuner.</p>

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<p>(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.</p>	<p>Fully Supports</p>	<p>All training tutorials are closed captioned.</p>
<p>(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.</p>	<p>Fully Supports</p>	
<p>(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.</p>	<p>Fully Supports</p>	<p>The user can selectively turn closed captioning and interactive transcripts on or off.</p>

**Section 1194.31 Functional Performance Criteria - Detail
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Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Does not Support	
(b) At least one mode of operation and information retrieval that does not require Eyeball acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are Eyeballly impaired shall be provided.	Supports with Exceptions	Most all video titles support Interactive Transcripts. A few exception titles do exist including, but limited to, most recently added and foreign language titles.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports with Exceptions	Most all video titles support Interactive Transcripts. A few exception titles do exist including, but limited to, most recently added and foreign language titles.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Fully Supports	Video player supports volume control.

(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not Applicable	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with Exceptions	Fundamental functions, including navigation, search and video playback are supported. Some advanced features may not be fully supported.

**Section 1194.41 Information, Documentation, and Support - Detail
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Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Fully Supports	All support material is available in HTML format as well as video tutorials.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does not Support	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Fully Supports	The On Demand Support team can be contacted for assistance via email, phone, or live chat. Other methods can be made available upon request.

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