

Accessibility Statement for R&R Booking

iTS: Information Technology Supply is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Measures to support accessibility

iTS: Information Technology Supply takes the following measures to ensure accessibility of R&R Booking:

- We do our best to ensure an accessible experience to users with disabilities such as blindness who may use screen readers or other assistive technology to access the web.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. R&R Booking is partially conformant with W3C. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Additional accessibility considerations

Many of the components in R&R's Mobile interface and Booking Wizard screens leverage techniques for keyboard navigation. By utilizing these techniques, we do our best to ensure an accessible experience to users with disabilities such as blindness, who may use screen readers (like Voiceover, on Apple's iPhone device) or other assistive technology to access the web. Whilst we have used the guidelines and components there may be instances where assistive technologies may not function within certain areas of our pages

Feedback

We welcome your feedback on the accessibility of R&R Booking. Please let us know if you encounter accessibility barriers on R&R Booking:

- Phone: +44 (0)20 8869 1950
- E-mail: info@its-group.com
- Visitor address: 2 Hobbs House, Harrovia Business Village
- Postal address: Bessborough Road

We try to respond to feedback within Usually respond to feedback within 2 business days.

Compatibility with browsers and assistive technology

R&R Booking is designed to be compatible with the following assistive technologies:

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- R&Rs Mobile interface and Booking Wizard screens leverage techniques for keyboard navigation. By utilizing these techniques, we do our best to ensure an accessible experience to users with disabilities such as blindness, who may use screen readers (like Voiceover, on Apple's iPhone device) or other assistive technology to access the web.

R&R Booking is not compatible with:

- R&R mobile/Simple mode the grid does not support accessibility.

Technical specifications

Accessibility of R&R Booking relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of R&R Booking, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for R&R Booking:

1. **Whilst we have used the guidelines and components there may be instances where assistive technologies may not function in certain areas of our pages** : R&R mobile/Simple mode the grid does not support accessibility. because of too many complaints on usability. Designed based from customer feedback . Please contact us if an issue with accessibility arises. .

Assessment approach

iTS: Information Technology Supply assessed the accessibility of R&R Booking by the following approaches:

- Self-evaluation

This statement was created on 10 April 2019 using the [W3C Accessibility Statement Generator Tool](#).