

Web Content Accessibility Guidelines (WCAG) 2.0 VPAT

Date:	05/31/2018
Product Name:	Marketplace uStores
Product Version Number:	7.3 (under review by 3 rd party)
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Example of Fully Completed VPAT:

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
1.2.2	Captions (Prerecorded): Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such. (Level A)	Supports	Yes all videos prerecorded have captions provided that can be turned on or off using open captions. This can be done using the CC button on the player.

Compliance Level Options

Supports	Use this language when you determine the product fully meets the letter and intent of the Criteria.
Supports with Exception	Use this language when you determine the product doesn't fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Does not Support	Use this language when you determine the product does not meet the letter or Intent of the Criteria.
N/A	Use this language when no response is needed for this row (Not Applicable)

Principle 1: Perceivable Information and user interface components must be presentable to users in ways they can perceive.

Guideline 1.1 Text Alternatives: Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
1.1.1	<p>Non-Text Content: All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below (Level A).</p> <p>Controls Input: If non-text content is a control or accepts user input, then it has a name that describes its purpose. (Refer to Guideline 4.1 for additional requirements for controls and content that accepts user input.)</p> <p>Time-Based Media: If non-text content is time-based media, then text alternatives at least provide descriptive identification of the non-text content. (Refer to Guideline 1.2 for the additional requirements for media.)</p> <p>Test: If non-text content is a test or exercise that would be invalid if presented in text, then text alternatives at least provide descriptive identification of the non-text content. Sensory: If non-text content is primarily intended to create a specific sensory experience, then text alternatives at least provide descriptive identification of the non-text content.</p> <p>CAPTCHA: If the purpose of non-text content is to confirm that content is being accessed by a person rather than a computer, then text alternatives that identify and describe the purpose of the non-text content are provided, and alternative forms of CAPTCHA using output modes for different types of sensory perception are provided to accommodate different disabilities. Decorative, Formatting, Invisible: If non-text content is pure decoration, is used only for visual formatting, or is not presented to users, then it is implemented in a way that it can be ignored by assistive technology (such as using alt tag "")</p>	Supports	<p>All non-text content (images) are supported by ALT tags describing the image and/or function.</p> <p>Controls Input: No control input is non-text, and have contextual labels.</p> <p>Time-Based Media: No time based media is used.</p> <p>Test: No tests are used.</p> <p>Sensory: No sensory experiences are utilized.</p> <p>CAPTCHA: Not utilized.</p>

Guideline 1.2 Time-based Media: Provide alternatives for time-based media.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
1.2.1	<p>Audio-Only and Video-Only (Prerecorded): For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such (Level A):</p> <p>Prerecorded Audio-Only: An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.</p> <p>Prerecorded Video-Only: Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.</p>	N/A	
1.2.2	Captions (Prerecorded): Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such. (Level A)	N/A	
1.2.3	Audio Description or Media Alternative (Prerecorded): An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such. (Level A)	N/A	
1.2.4	Captions (Live): Captions are provided for all live audio content in synchronized media. (Level AA)	N/A	
1.2.5	Audio Description (Prerecorded): Audio description is provided for all prerecorded video content in synchronized media. (Level AA)	N/A	

There are level AAA standards included in this section (1.2.6 - 1.2.9). These are optional and therefore are not listed. If you would like to learn more about AAA standards please visit: <http://www.w3.org/TR/WCAG20/#conformance-reqs>

Guideline 1.3 Adaptable: Create content that can be presented in different ways (e.g., simpler layout) without losing information or structure.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
1.3.1	Info and Relationships: Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. (Level A)	Supports	<p>Information, text and forms are grouped in structures or sections that are labeled appropriately.</p> <p>Pages are linear and styles are not required for information to be shown.</p> <p>Tables have headings and proper structure.</p>
1.3.2	Meaningful Sequence: When the sequence in which	Supports with Exceptions	Headings and landmarks are

	content is presented affects its meaning, a correct reading sequence can be programmatically determined. (Level A)		used to help convey relationships between content. Pages are linear and read clearly without style sheets.
1.3.3	Sensory Characteristics: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. (Level A)	Supports	Any content suggested through shape, size visual location orientation or sound is primarily communicated by text.

Guideline 1.4 Distinguishable: Make it easier for users to see and hear content including separating foreground from background.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
1.4.1	Use of Color: Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. (Level A)	Supports	TouchNet does not use color alone to distinguish the importance of a visual element. Color is used to supplement non-color methods of conveying information, but the same information is available whether the user can see it or not.
1.4.2	Audio Control: If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. (Level A)	N/A	
1.4.3	Contrast (Minimum): The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following: (Level AA) Large Text: Large-scale text and images of large-scale text have a contrast ratio of at least 3:1; Incidental: Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are part of a picture that contains significant other visual content, have no contrast requirement. Logotypes: Text that is part of a logo or brand name has no minimum contrast requirement.	Supports	Contrast (Minimum): The text meets these criteria. Large Text: Meets criteria Incidental: N/A Logotypes: N/A
1.4.4	Resize text: Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality. (Level AA)	Supports	All text can be resized with browser/technology scaling/zooming and no text is image based without having alternative text.
1.4.5	Images of Text: If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: (Level AA) Customizable: The image of text can be visually customized	Supports	All elements have appropriate alt attributes. Text is used instead of images where possible. Images of text are not used.

	to the user's requirements; Essential: A particular presentation of text is essential to the information being conveyed.		
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There are level AAA standards included in this section (1.4.6-1.4.9). These are optional and therefore are not listed. If you would like to learn more about AAA standards please visit: <http://www.w3.org/TR/WCAG20/#conformance-reqs>

Principle 2: Operable - User interface components and navigation must be operable.

Guideline 2.1 Keyboard Accessible: Make all functionality available from a keyboard.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
2.1.1	Keyboard: All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints. (Level A)	Supports	All content can be accessed by using a keyboard interface.
2.1.2	No Keyboard Trap: If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. (Level A)	Supports	All functions are available and executable through the keyboard.

There are level AAA standards included in this section (2.1.3). These are optional and therefore are not listed. If you would like to learn more about AAA standards please visit: <http://www.w3.org/TR/WCAG20/#conformance-reqs>

Guideline 2.2 Enough Time: Provide users enough time to read and use content.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
2.2.1	<p>Timing Adjustable: For each time limit that is set by the content, at least one of the following is true: (Level A)</p> <p>Turn off: The user is allowed to turn off the time limit before encountering it; or</p> <p>Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or</p> <p>Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or</p> <p>Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or</p> <p>Essential Exception: The time limit is essential and extending it would invalidate the activity; or</p> <p>20 Hour Exception: The time limit is longer than 20 hours.</p>	Supports with Exception	The user is given a warning before time expires and given more than 100 seconds to resolve and continue.
2.2.2	<p>Pause, Stop, Hide: For moving, blinking, scrolling, or auto-updating information, all of the following are true: (Level A)</p> <p>Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel</p>	N/A	No blinking or moving content is included.

	with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.		
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There are level AAA standards included in this section (2.2.3 - 2.2.5). These are optional and therefore are not listed. If you would like to learn more about AAA standards please visit: <http://www.w3.org/TR/WCAG20/#conformance-regs>

Guideline 2.3 Seizures: Do not design content in a way that is known to cause seizures.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
2.3.1	Three Flashes or Below Threshold: Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds. (Level A)	Supports	No flashing elements

Guideline 2.4 Navigable: Provide ways to help users navigate, find content, and determine where they are.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
2.4.1	Bypass Blocks: A mechanism is available to bypass blocks of content that are repeated on multiple Web pages. (Level A)	Supports	Skip navigation, header and content structures are well organized.
2.4.2	Page Titled: Web pages have titles that describe topic or purpose. (Level A)	Supports	All web pages have titles
2.4.3	Focus Order: If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. (Level A)	Supports with Exception	Work is ongoing to improve navigation and focus to the user.
2.4.4	Link Purpose (In Context): The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general. (Level A)	Supports	Link text has been updated.
2.4.5	Multiple Ways: More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process. (Level AA)	Supports with Exception	Work is ongoing to continue to improve navigating in multiple ways.
2.4.6	Headings and Labels: Headings and labels describe topic or purpose. (Level AA)	Supports	All headings and labels have been updated.
2.4.7	Focus Visible: Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible. (Level AA)	Supports with Exception	Work is ongoing to improve and offer greater focus to the user.

There are level AAA standards included in this section (2.4.8-2.4.10). These are optional and therefore are not listed. If you would like to learn more about AAA standards please visit: <http://www.w3.org/TR/WCAG20/#conformance-regs>

Principle 3: Understandable - Information and the operation of user interface must be understandable.

Guideline 3.1 Readable: Make text content readable and understandable.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
3.1.1	Language of Page: The default human language of each Web page can be programmatically determined. (Level A)	Supports	
3.1.2	Language of Parts: The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. (Level AA)	Supports	

There are level AAA standards included in this section (3.1.3-3.1.6). These are optional and therefore are not listed. If you would like to learn more about AAA standards please visit: <http://www.w3.org/TR/WCAG20/#conformance-reqs>

Guideline 3.2 Predictable: Make Web pages appear and operate in predictable ways.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
3.2.1	On Focus: When any component receives focus, it does not initiate a change of context. (Level A)	Supports	
3.2.2	On Input: Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. (Level A)	Supports with Exception	Work is ongoing to improve this feature throughout the entire application.
3.2.3	Consistent Navigation: Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. (Level AA)	Supports	
3.2.4	Consistent Identification: Components that have the same functionality within a set of Web pages are identified consistently. (Level AA)	Supports	

There are level AAA standards included in this section (3.2.5). These are optional and therefore are not listed. If you would like to learn more about AAA standards please visit: <http://www.w3.org/TR/WCAG20/#conformance-reqs>

Guideline 3.3 Input Assistance: Help users avoid and correct mistakes.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
3.3.1	Error Identification: If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. (Level A)	Supports with Exception	Work is ongoing to continue to direct users to an easier error handling dialogue when they encounter an error in the application.
3.3.2	Labels or Instructions: Labels or instructions are provided when content requires user input. (Level A)	Supports	throughout the application.
3.3.3	Error Suggestion: If an input error is automatically detected and suggestions for correction are known, then the	Supports with Exception	Work is ongoing to continue to direct users to an easier

	suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. (Level AA)		error handling dialogue when they encounter an error in the application. Currently they are notified of an error but not all error handling is intuitive in some areas.
3.3.4	<p>Error Prevention (Legal, Financial, Data): For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: (Level AA)</p> <p>Reversible: Submissions are reversible.</p> <p>Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.</p> <p>Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.</p>	Supports	

There are level AAA standards included in this section (3.3.5-3.3.6). These are optional and therefore are not listed. If you would like to learn more about AAA standards please visit: <http://www.w3.org/TR/WCAG20/#conformance-reqs>

Principle 4: Robust - Content must be robust enough that it can be interpreted reliably by a wide variety of user agents, including assistive technologies.

Guideline 4.1 Compatible: Maximize compatibility with current and future user agents, including assistive technologies.

ITEM	DESCRIPTION	COMPLIANCE LEVEL	SUPPORTING DATA/EXPLANATION
4.1.1	Parsing: In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. (Level A)	Supports with Exception	The vast majority of content does use appropriate markup language, but TouchNet continues to find and make corrections in this area.
4.1.2	Name, Role, Value: For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. (Level A)	Supports with Exception	The vast majority of content does use appropriate name, role, and value,. However, TouchNet continues to find and make corrections in this area.