

# Voluntary Product Accessibility Template (VPAT)

This document defines the level of compliance for Front Rush Administrative/Compliance product suite with applicable Section 508 Standards. Additional inquiries regarding this document should be directed to the VP of Product at Front Rush via email at support@frontrush.com.

## Summary Table

Criteria	Supporting Features					Remarks and Explanations
	Supports	Supports with Exceptions	Supports with Eq Func.	Does Not Support	Not Applicable	
Section 1194.21 <u>Software Applications and Operating Systems</u>					X	
Section 1194.22 <u>Web-based internet information and applications</u>		X				See specific exceptions in section 1194.22 below
Section 1194.23 <u>Telecommunications Products</u>					X	
Section 1194.24 <u>Video and Multi-media Products</u>					X	
Section 1194.25 <u>Self-contained, Closed Products</u>					X	
Section 1194.26 <u>Desktop and Portable Computers</u>					X	
Section 1194.31 <u>Functional Performance Criteria</u>		X				Exceptions of Performance Criteria as explained in section 1194.22 below
Section 1194.41 <u>Information, documentation, and support</u>				X		Section 1194.41 (c) supported with equivalent facilitation. See below

## Section 1194.22 Web-based internet information and applications

Criteria	Supporting Features					Remarks and Explanations
	Supports	Supports With Exceptions	Does Not Support	Not Applicable		
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	X					Images that do not provide user-functionality may not have an alt tag associated with the element.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.				X		The product does not include any multi-media presentation.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	X					Different colored flag images in the software convey messages but there is an equivalent label as well as alt text so that the software is not restrictive to color-impaired users.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.		X				The product uses standardized style sheets but there are instances where a style sheet may be used to compensate for browser-specific rendering issues. The impact of this exception is minimal.
(e) Redundant text links shall be provided for each active region of a server-side image map.				X		The product does not use image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.				X		The product does not use image maps.
(g) Row and column headers shall be identified for data tables.		X				There are some instances where tables are used to display uncategorized data.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.				X		Data tables do not have two or more logical levels of row or column headers.
(i) Frames shall be titled with text that facilitates frame identification and navigation.				X		Product does not use frames.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.				X		Product does not use any elements that would cause the screen to flicker.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when				X		Text pages are not used in the product as all pages substantially comply with the provision of this part.

compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.					
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.		X			Although the product has been designed to take this requirement into account, there may be exceptions caused by the Microsoft Framework itself in the form of AJAX. We are unaware of any exceptions of this nature at this time.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).				X	Product does not use applets or plug-ins.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.		X			Although the product has been designed to take this requirement into account, there may be some legacy portions of the system that do not associate a form element with the appropriate label.
(o) A method shall be provided that permits users to skip repetitive navigation links.				X	The product does have a menu bar considered as repetitive. The product will support this requirement in planned releases over the 12-month period following the writing of this document.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.				X	Timed responses are not required for use of the product.

## Section 1194.31 Functional Performance Criteria

Criteria	Supporting Features				Remarks and Explanations
	Supports	Supports With Exceptions	Does Not Support	Not Applicable	
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.		X			Visually impaired must use Assistive Technology in order to interact with the software. See 1194.22 above for exceptions to Assistive Technology.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than	X				Product supports with Assistive Technology or by using browser zoom functions.

20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.					
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided.				X	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.				X	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.				X	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.				X	