

Catering Services with the University's Dining Services Provider – Gourmet Dining (UNC #1539 – Expires 06/30/2030)

Please visit the <u>Catering Services</u> page and the <u>Dining Services Forms, Policies, and Guidelines</u> page for detailed information available to members of the campus community related to food services and catering. Catering Services can be contacted at **973-655-6914** or <u>msucatering@montclair.edu</u>.

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Montclair Campus Catering Punch-Out information

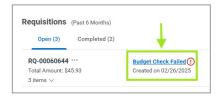
- A Workday Punch-Out requisition must now be submitted, approved and converted to Purchase Order (PO) for all Montclair campus Gourmet Dining catering orders.
- No Montclair campus Gourmet Dining catering orders will be delivered/fulfilled unless a Workday generated PO is issued to Gourmet Dining <u>prior to the event date</u>.
- This Punch-Out process is for the Montclair campus only.
- The role that can initiate the process in this job aid in Workday is <u>Cost Center Requisitioner</u>.
- Please make every effort to submit your catering Punch-Out requisitions in Workday at least 7 days in advance of the event.
- If you need to <u>place an order within 72 hours of your event date</u>, contact Catering Services by email to msucatering@montclair.edu or phone to 973-655-6914.

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- After your event has taken place and catering services have been provided, requisitioners must Create Receipt for the PO in Workday as immediately as possible to ensure prompt payment to Gourmet Dining.
- **DO NOT** email Gourmet Dining invoices anywhere. (Punch-Outs have e-invoicing and invoices are transmitted electronically directly into Workday.)

IMPORTANT! Before you begin this process

- ✓ Gather your event details, e.g., event date, building/room #, time start and end, host name(s), cost center, guest count, food allergies, etc.
- ✓ Review your budget by running the R002 or R134 report to ensure that you have enough funds available for the requisition to pass budget check. For regular cost centers, catering budget is pulled from Budget Pool General Operating 60510: Catering Services and Fees. If you are using a Grant Worktag, please refer to your budget narrative. If your requisition fails budget check it will not get submitted, no PO will be generated and catering services will NOT be provided.





✓ If you would like to order a special menu or need assistance from Catering in planning your event, contact catering via msucatering@montclair.edu or 973-655-6914.

INSTRUCTIONS

I. Create a Catering Punch-Out Requisition

1) In the Workday search bar, type **Create Requisition**, and select the same from the list of results displayed.



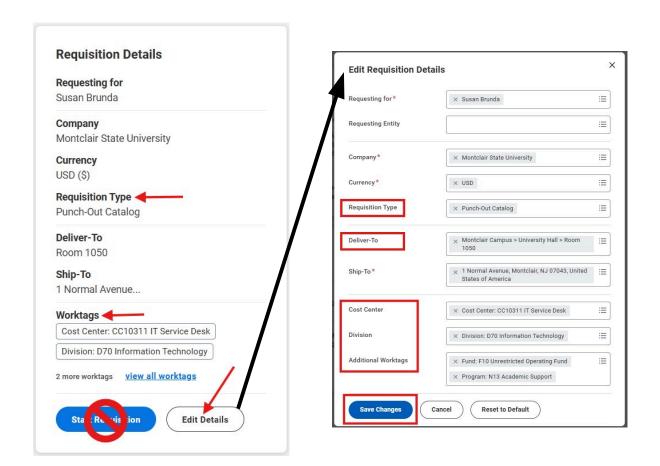
The **Requisitions dashboard** screen displays.

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2) On the dashboard, locate the **Requisition Details** section.

Click the **Edit Details** button to edit your requisition details as follows:

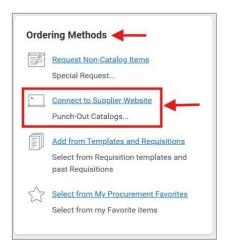
- The **Requisition Type** should be **Punch-Out Catalog**.
- Confirm the Cost Center, Division, and Additional Work Tags are correct, or change as needed.
- The Deliver To address in the Requisition Details should be changed to your Event building and Event room number (the same as what will be on your E-Cater order).
- Click the Save Changes button. You will be returned to the Requisitions dashboard.
- <u>DO NOT CLICK</u> Start Requisition.



3) Scroll down to the Ordering Methods section.

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4) Select Connect to Supplier Website Punch-Out Catalogs.



The **Connect to Supplier Website** table will appear with a list of available Punch-Out catalogs.

5) Locate the line for Gourmet Dining Services (Punch-Out) and click Connect.



You will see this message while the Punch-Out is loading.



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II. Create New Order within Gourmet Dining Services E-Cater

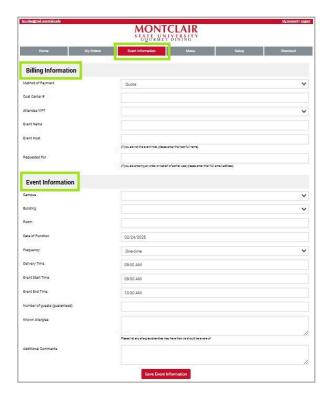
You are now working within the Gourmet Dining Services E-Cater Punch-Out Catalog. If you have questions about how to navigate within the E-Cater Punch-Out beyond what is in this job aid, please contact Catering Services at 973-655-6914.

The Punch-Out opens and you are on the My Orders page.

To begin creating a NEW order/event, click Create New Order.



2) You are now on the **Event Information** page.



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Scroll down to the **Billing Information** section and complete the following fields:

- Method of Payment select Quote
- **Cost Center # REQUIRED!** enter the CC# that catering funds will be paid from
- Attendee VIP? select an option from the drop-down menu
- **Event Name** type a brief but <u>descriptive</u> event name
- **Event Host** if you are not the event host, please enter the host full name
- Requested For if you are entering an order on behalf of another user (who has the requisitioner role in Workday), please enter their Montclair email address

Scroll down to the **Event Information** section and complete the following fields:

- Campus select Montclair Campus.
- Building REQUIRED! select the building name where the event will take place
- Room REQUIRED! enter the room number where the event will take place
- **Date of Function** select the event date from the calendar
- **Frequency** select an option from the drop-down menu
- **Delivery Time** select a catering DELIVERY time from the drop-down menu
- **Event Start Time** select the EVENT START TIME from the drop-down menu
- **Event End Time** select the EVENT END TIME from the drop-down menu
- Number of guests (guaranteed) REQUIRED! enter the # of guests
- Known Allergies As the event host, it is incumbent on you to ask about, learn of and indicate all of your guests' dietary restrictions in this part of your order. If you don't have this information at the time of your initial order, please be sure to go back and enter this information once you receive RSVPs from your guests.
- **Additional Comments** enter if applicable
- **3)** When you are finished entering the Billing and Event information, click **Save Event Information**.

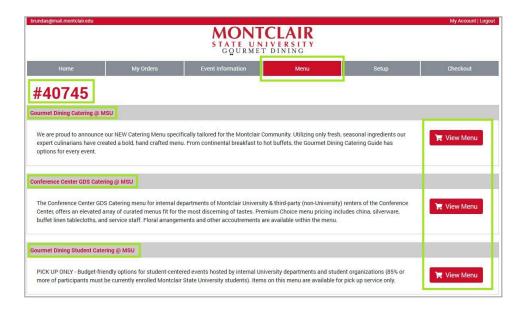


Notice that the **Menu** tab is now **red**, indicating it is the active tab you are working in. There will be an **order** # at the top of the page. **Write down your order** # for future reference.

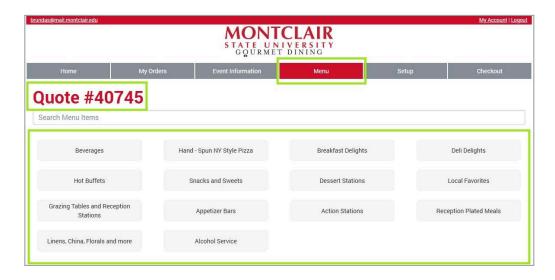
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4) Adding menu items to your order:

a. From the available options, read the menu descriptions and click the appropriate red **View Menu** button.

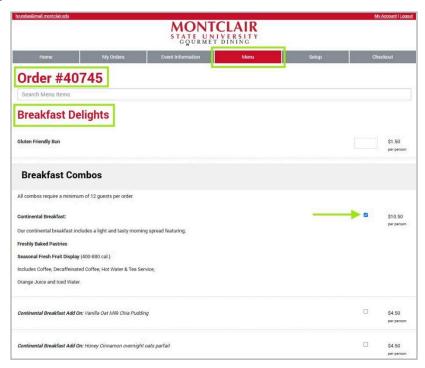


b. You will see a group of sub-menus. **Click a sub-menu**, e.g. Beverages, Hot Buffets, etc. to view choices available within each category and begin adding items to your cart.

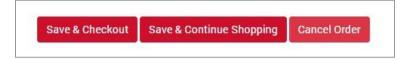


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c. Scroll through the menu offerings, selecting the menu items that you wish to order.



d. Scroll to the bottom of the page. You will see three buttons. **PLEASE READ the two bullet points below before clicking!**



If you click:

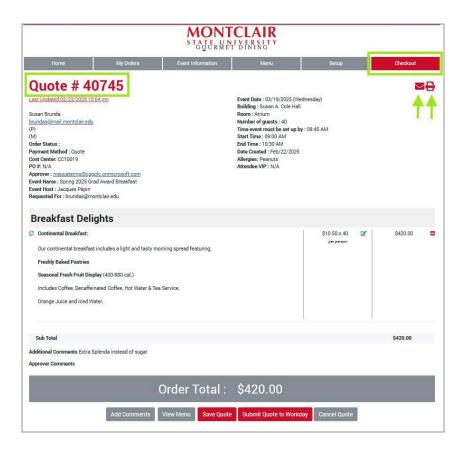
• Save & Continue Shopping, this means that you can continue adding items to your order. The page will refresh and you will be brought back up to the top of the page. Click Menu in the top navigation bar and follow instructions from step 4) a. above to continue adding menu items.

OR...

If you click:

Save & Checkout, this means that you are finished making all menu selections for this order. You will now see a detailed summary of your Quote#/order as shown in the image on the next page. Notice the icon to print your order. Print your Quote#/order summary for future reference.
Please double check your order to make sure nothing was missed or entered incorrectly. Proceed to step 5) on the next page.

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5) Scroll to the bottom of your quote summary.

Notice there are two **RED** buttons. **PLEASE READ the two bullet points below before clicking!**



If you click:

Save Quote, your catering order is saved within the E-Cater system and can now be viewed by catering staff. Your Punch-Out requisition is NOT finalized. A purchase order will NOT be issued and catering services will NOT be provided. You are brought back to the My Orders page within the E-Cater system. From there you can continue creating additional events, editing orders, etc. OR, if you are finished working in E-Cater, you can close the window. Note that closing the window will also close your Workday session.

To access a saved quote at a later time to complete the Punch-Out requisition process, follow steps in **Section I** of this job aid for Create a Catering Punch-Out Requisition.

OR...

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If you click:

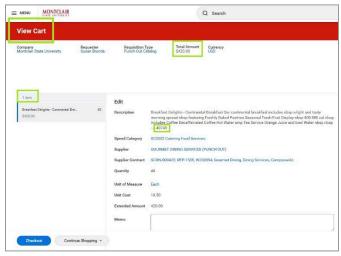
Submit Quote to Workday, this means that you are finalizing your catering order and will be brought back into Workday to complete the Punch-Out requisition process. If you are within 10 days of your event you should be selecting Submit Quote to Workday. Proceed to section III of this job aid to review and submit your Punch-Out Requisition in Workday.

III. View Cart in Workday and Checkout to Submit Requisition

You have clicked either *Submit Quote to Workday* or *Export to Workday* from within the E-Cater Gourmet Dining Punch-Out. **You are now back in Workday.**

The red banner across the top of the page will say **View Cart**. *Notice that your **E-Cater order number** is included at the end of each catering item description.*

1) Review your cart. The lines in your cart should match the lines on your E-Cater Quote summary.



OPTIONAL: If at this time you determine you need to change your order and **DO NOT** want to **CHECKOUT** to complete your requisition, go to **Section IV** of this job aid.

2) When you are ready to submit your requisition, click **Checkout**.

The **Checkout** screen will display.

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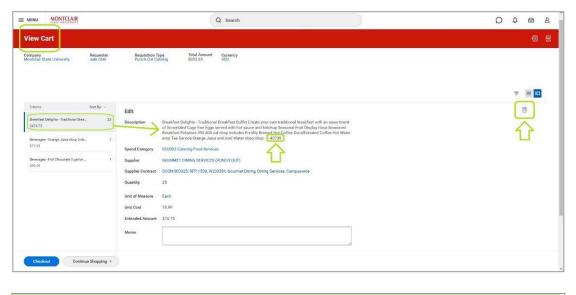
3) Refer **to page 26** of the **Procurement Lifecycle Job Aid** for further instructions on how to complete the **Checkout Process for a Requisition**.

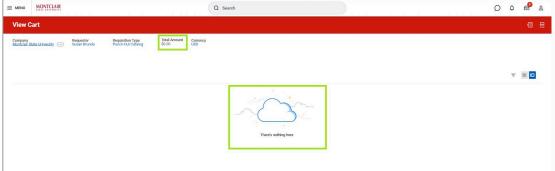
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IV. Cancel out of View Cart BEFORE Checking Out

When you are on the **View Cart** page in Workday, if you determine you are **NOT ready to Checkout** but instead need to make additional changes to your catering quote/order follow the below steps.

1) EMPTY your cart by clicking the gray trash can on each line.





- **2)** When your cart is empty (the total amount is \$0.00), you can close out of Workday, **OR** click the Montclair logo at the top of the page to return to your Workday homepage to do other Workday processes.
- **3) You must now contact catering** via msucatering@montclair.edu or 973-655-6914 to request that your E-Cater order number #_____ be changed back to "NS" status so that you can make changes to it.
- **4)** After Catering changes the status of your E-Cater order back to "NS", to access this E-Cater order again, follow steps in **Section V. Exporting Saved E-Cater Quotes to Workday to Submit a Requisition.**

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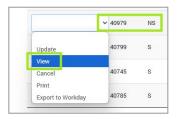
V. Exporting Saved E-Cater Quotes to Workday to Submit a Requisition

Follow steps in this section to **access a saved quote in E-Cater** to Export it into Workday to complete the Catering Punch-Out requisition process.

- 1) Review your budget by running the R002 or R134 report to ensure that you have enough funds available for the requisition to pass budget check. You must have funds in Budget Pool General Operating 60510: Catering Services and Fees. If your requisition fails budget check it will not get submitted, no PO will be generated and catering services will NOT be provided.
- 2) Follow steps starting from **Section I** for **Create a Catering Punch-Out Requisition**.
- **3)** When the Gourmet Dining E-Cater Punch-Out launches, you will be at the **My Orders** screen.

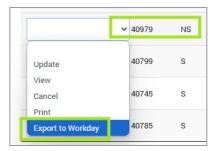
<u>Optional</u>: To make changes to your E-Cater order, click the drop down arrow next to the order# in "NS" status and click **View**.

- a) to ADD menu items, click the Menu link. Follow steps in Section II step 4).
- b) to **DELETE** menu items, click the red minus symbol "-" on the line for the item you wish to delete. Follow steps in **Section II** step **5**).





4) To export your order to Workday to Checkout and complete your requisition, click the arrow for the drop-down menu next to your order and select **Export to Workday**.



5) Follow instructions in **Section III** of this job aid to **View Cart and Checkout to Submit Requisition.**

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VI. Requested For Orders

A **Requested For Order** is a catering order that was <u>placed directly in E-Cater</u> (not via the <u>Workday Punch-Out</u>) by someone who does **NOT** have the requisitioner role assigned to their Workday profile. In order for a **requisitioner** to access a Requested For Order, the person who entered the E-Cater order must have entered **the requisitioner's Montclair email address** into the "Requested For" field on the Event Information page of the order.

To access a Requested For Order:

- 1) Follow steps in Section I for Create a Catering Punch-Out Requisition.
- 2) When the Gourmet Dining E-Cater Punch-Out launches, you will be at the My Orders screen.

You are now working within the Gourmet Dining E-Cater Punch-Out Catalog. If you have questions about a Requested For Order, please contact Catering Services at 973-655-6914.

3) Click View Requested For Orders.



Your **Requested For Orders** page will appear. Read the instructional text.



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4) Click the drop-down arrow <u>next to the desired order number</u> and make a selection.

If you select:

• **View**, you can make changes to the order using instructions in **Section II**, step **4**) **a.** of this job aid.

OR...

If you select:

• Export to Workday, you are proceeding with <u>View Cart and Checkout to Submit Requisition</u>. Refer to instructions in **Section III** in this job aid for **View Cart in Workday and Checkout to Submit Requisition**.

VII. Change or Cancel a Catering Order after Requisition was Submitted

- **A.** If you need to: CANCEL a catering order for a <u>requisition that is in process</u> (submitted but **NOT** approved) and **NO** Purchase Order (PO) was issued:
 - **1)** Contact Catering Services by phone to 973-655-6914 or by email to msucatering@montclair.edu to cancel the E-Cater order #.
 - **2)** If your Requisition is NOT YET approved by the cost center manager, cancel the requisition in Workday **via the My Requisitions** screen.
- **B.** If you need to: CANCEL a catering order for <u>a requisition that was</u> submitted/approved, and a Purchase Order (PO) has been issued:
 - **1)** Contact Catering Services by phone to 973-655-6914 or by email to msucatering@montclair.edu.
 - **2)** After Catering confirms cancellation of the E-Cater order *and* the PO, you can **close** the PO in Workday to release the funds back into your budget.

NOTE: Cancelling a catering order within three business days of the contracted event date will result in a **cancellation fee of 20%**.

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- **C. If you need to: ADD** menu items, guest count or requested services for <u>a</u> requisition that was submitted/approved, and a Purchase Order (PO) **has been** issued:
 - **1)** Contact Catering Services by phone to 973-655-6914 or by email to msucatering@montclair.edu. Catering Services will create an additional E-Cater quote.
 - 2) Use instructions in **Section I** for **Create a Catering Punch-Out Requisition** for the additional E-Cater quote.

IMPORTANT: When creating the additional requisition/catering order, in the **Event Information** "Additional Comments" field please add: 1) the original E-Cater quote number, 2) the original Workday issued PO number, and 3) a note that instructs catering as to what event the additional items are for.

NOTE: The new/additional requisition **must be submitted, approved and converted to a purchase order PRIOR to your event.**

- **D.** If you need to: REDUCE menu items or guest count on a catering order that is more than 5 days in advance of the event and the requisition was submitted/approved, and a Purchase Order (PO) has been issued:
 - **1)** Contact Catering Services by phone to 973-655-6914 or by email to msucatering@montclair.edu. Catering Services will adjust the E-Cater quote and issue a credit memo that will get applied to the PO.

Note to requisitioners: as always, no change orders are allowed on Punch-Outs.

VIII. Create Receipt on Purchase Orders for Completed Events

After your event has taken place and catering services have been provided, requisitioners must **Create Receipt** on the PO in Workday **as immediately as possible** to ensure prompt payment to Gourmet Dining. You should NOT Create Receipt before the event occurs.

Refer **to page 55** of the **Procurement Lifecycle Job Aid** for instructions on how to **Create Receipt** on a PO.

IX. Catering Invoices

DO NOT email Gourmet Dining invoices anywhere. (Punch-Outs have e-invoicing and invoices are transmitted electronically directly into Workday.)

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ADDITIONAL SUPPORT

If you have questions or need assistance with the **Gourmet Dining E-Cater website** or regarding catering menus, orders, services, quotes or invoices, contact Catering Services by phone to 973-655-6914 or msucatering@montclair.edu

Please visit the <u>Catering Services</u> page and the <u>Dining Services Forms</u>, <u>Policies</u>, <u>and Guidelines</u> page for detailed information available to members of the campus community related to food services and catering.

Questions about the **Workday processes described in this job aid** can be sent to WCCsupport@montclair.edu or call 973-655-5000, Option 1.

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