International Enrollment Deposit Refund Procedure

Effective January 27, 2025, the enrollment deposit for all international students is \$1,000. The international enrollment deposit is non-refundable unless:

- The student is denied a student visa, and
- The student attempted to obtain the visa using Montclair's I-20.

Refund Request Process for International Graduate Students

If you are a graduate student who needs to cancel your admission and request a refund of the enrollment deposit, follow these steps:

1. Drop Your Classes

Ensure you drop any registered courses before proceeding with the refund request. To drop your classes, go to <u>NEST</u>.

2. Request Access to the Refund Form

Email global@montclair.edu with the subject line:

"Graduate Refund Request – [Your Full Name & CWID]"

to request access to the refund request form.

3. Complete the Refund Request Form

Follow the instructions provided after receiving access to the form.

Upload the following required documents to the form located in your admissions portal:

- SEVIS fee payment receipt (I-901)
- Visa appointment confirmation page (showing the scheduled date and time)

• Visa denial letter (issued by the U.S. embassy or consulate)

Important Notes for Graduate Students:

Document Submission: All documents must be uploaded through the portal—emailed documents will not be accepted.

One-Time Submission: You must submit the form and upload all three required documents at the same time.

Deferral Policy: If your deposit refund is approved, you will not be eligible to defer your admission. To be considered for a future semester, you must submit a new application.

Refund Request Process for International Undergraduate Students

If you are an undergraduate student who needs to cancel your admission and request a deposit refund, follow these steps:

1. Drop Your Classes (Transfer Students Only)

If you are a transfer student, you must drop any registered courses before proceeding with the refund request. To drop your classes, go to <u>NEST</u>.

2. Complete the Admissions Cancellation Form

- Both freshman and transfer students must complete the admissions <u>cancellation form</u> before the add/drop deadline (typically one week after the start of classes).
- After the end of the add/drop deadline, you must contact redhawkcentral@montclair.edu for assistance in dropping your courses.

Important: Refund requests will not be reviewed until you have confirmed that you are no longer registered for classes.

3. Submit Your Refund Request

After confirming that you are no longer registered for classes, email global@montclair.edu with the subject line:

"Refund Request - [Your Full Name & CWID]"

Attach the following required documents to your email:

- SEVIS fee payment receipt (I-901)
- Visa appointment confirmation page (showing the scheduled date and time)
- Visa denial letter (issued by the U.S. embassy or consulate)

For All Students:

- ✓ Processing Time: Our office will review refund requests within 7–10 business days of receipt.
- **Refund Method:** If approved, refunds will be issued via the original payment method used for the deposit.
- **Processing Duration:** Please allow up to 4 weeks for the refund to be fully processed.