Need to Register Your Device to the MSU Wireless Network?!?!

SSID: MSU-WiFi or MSU-Secure
You must register all devices that require wireless internet access (i.e. Laptops, Desktops, Tablets, Gaming Devices or Smartphones) by using your NetID and password. In order to register these devices, please follow the directions (On Campus Only) at the link below to connect to one of the SSID’s above:

Tips for Keeping Your Computer Protected …
♦ Keep anti-virus protection installed and updated
♦ Scan your system frequently
♦ Make sure you do all of your system Operating System Updates
♦ Update 3rd Party Software
♦ Don’t Give Out Passwords
♦ Don’t download unknown apps

Setting Up Email, Storing Files and Checking Your Calendar
Google offers all University Student’s Unlimited Storage on Google through its Google Apps for Education Program. In 2014, Information Technology migrated all Students, Faculty and Administrative Staff to Gmail. In order to access, email please log into Gmail using any standard internet browser (i.e. Internet Explorer, Safari, Firefox or Chrome) and use your NetID@montclair.edu and NetID Password. You can also download the Google Apps to your smartphone and/or tablet to have access to all available titles. We will be launching Google Hangouts and YouTube for better collaboration in the Fall semester.

For documentation and directions on Google Apps for Education at Montclair State University, please go to: http://www.montclair.edu/oit/documentation/google-apps/

Canvas
https://montclair.instructure.com/

Canvas is Montclair State University’s learning management system (LMS). Canvas is known for its user-friendly online environment and ability to easily connect instructors and students both in and out of the classroom. Canvas includes basic LMS functionality for managing enrollments, sharing documents, submitting assignments, and assigning grades, as well as personalized features for individual students. All support is provided by clicking on the “Help” tab in the application or by calling the IT Service Desk.

Canvas Documentation: http://www.montclair.edu/oit/documentation/doc-canvas-user-guides/

Acronyms (Key Terms) to Know
NETID: Single Sign On That is Used for EVERYTHING (mostly) on campus. Typically is your Last Name, First Initial of First Name and a Number (ex. Smithj1)

CWID: Eight (8) digit number assigned to upon enrollment at MSU. Used in place of Social Security Number.

NEST: Network Engagement and Student Transactions is the primary web gateway for all services provided through student self-service including course registration, paying deposits for housing, and checking grades.

RAVE: App that allows you to get text alerts about emergencies on campus or get assistance from Campus Police (RAVE Guardian). Find out more at: https://www.montclair.edu/student-services/msu-cares/apps/
Montclair State University provides each undergraduate student with virtual dollars in order to print in the public computing labs or from personal devices (smartphone, laptop, tablets or etc). We manage this by using a print management system called PaperCut. If a computer has PaperCut installed, you will see a popup appear in the top right-hand corner.

$40 (virtual credit): 800 pages single-sided (simplex) B&W or (Undergraduates) 1,142 pages double-sided (duplex) B&W

$50 (virtual credit): 1,000 pages single-sided (simplex) B&W or (Graduates/Doctoral) 1,428 pages double-sided (duplex) B&W

It is important to note that the virtual allocation is based on Fall and Spring enrollment. Winter and Summer enrollment allocation is $20 (virtual credit).

Color Printing: Color Printers can be found in the lending laptop labs in both Sprague Library and University Hall.

Scanning & Copying: A multifunctional device can be found in the laptop lending lab in University Hall.


Learn to Print From Your Mobile Device: http://www.montclair.edu/oit/tech-solutions-center/computing-labs/mobileprinting/

Learn to Print From Your Personal Computer: https://youtu.be/KPDsVhvNNDc (WATCH NOW)

NEST... https://www.montclair.edu/nest

The primary web front end gateway for all services provided through student and faculty self-service, including the rich capability of self-services advisement (to augment traditional advisement) for degree auditing, fee and tuition real-time payments, “one-click” (single sign-on) access to other applications such as the LMS (Canvas), DegreeWorks, and more. Students will be able to: Update personal and emergency contact information, pay housing deposits, review financial aid information, view upcoming summer and fall registration information, view important announcements and MORE!!!

Get Assistance from the IT Service Desk

We are here to assist you with software and service questions on things like Canvas, Nest, network registration, Gmail, configuring your mobile device and more! Just call us: (973) 655-7971 or Chat with us at http://www.montclair.edu/oit or Connect with Us on social media:

@RedHawkIT

Borrow a Laptop for Class

Visit one of the laptop lending labs located on the first floor of Sprague Library or the 5th floor of University Hall to borrow one of our state of the art laptops loaded with Course Software. All laptops loans are four (4) hours and you MUST have a valid MSU ID card to rent. In addition to laptop rental, we also loan out a limited amount of iPads on the 5th floor of University Hall (UN).

Please refer to the Laptop Lending Policy link for further information: http://www.montclair.edu/media/montclairedu/oit/helpdesk/labsdocumentation/LaptopLendingPolicy.pdf

Use the Lab from Home

Did you know that we offer the ability to use course software from home by going to our Virtual Lab. All you need is a device and internet access. For more information, please go to http://www.montclair.edu/oit/tech-solutions-center/computing-labs/virtualcomputinglab/

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<tr>
<th>FACILITY</th>
<th>SUNDAY</th>
<th>MONDAY</th>
<th>TUESDAY</th>
<th>WEDNESDAY</th>
<th>THURSDAY</th>
<th>FRIDAY</th>
<th>SATURDAY</th>
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<td>IT Service Desk</td>
<td>12pm-Midnight</td>
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<tr>
<td>Information Commons</td>
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<td>7am-11pm</td>
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<td>Sprague Laptop Lending*</td>
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*Sprague Library Laptop Lending will be open 24 hours during Finals.